

### CAGNY Presentation

February 2023





#### FORWARD LOOKING STATEMENTS & NON-GAAP MEASURES

#### **Forward-Looking Statements**

Certain statements in this presentation by Freshpet, Inc. (the "Company") constitute "forwardlooking" statements, which include any statements related to the novel coronavirus ("COVID-19"), the Freshpet Kitchens Expansion, our long-term capacity planning, our net sales and Adjusted EBITDA guidance and the Company's general operating and economic environment. These statements are based on management's current opinions, expectations, beliefs, plans, objectives, assumptions or projections regarding future events or future results. These forward-looking statements are only predictions, not historical fact, and involve certain risks and uncertainties, as well as assumptions. Actual results, levels of activity, performance, achievements and events could differ materially from those stated, anticipated or implied by such forward-looking statements. While Freshpet believes that its assumptions are reasonable, it is very difficult to predict the impact of known factors, and, of course, it is impossible to anticipate all factors that could affect actual results. There are many risks and uncertainties that could cause actual results to differ materially from forward-looking statements made herein, including our long-term capacity planning, and most prominently, the risks discussed under the heading "Risk Factors" in the Company's latest annual report on Form 10-K and quarterly reports on Form 10-Q filed with the Securities and Exchange Commission. Such forward-looking statements are made only as of the date of this presentation. Freshpet undertakes no obligation to publicly update or revise any forward-looking statement because of new information, future events or otherwise, except as otherwise required by law. If we do update one or more forward-looking statements, no inference should be made that we will make additional updates with respect to those or other forward-looking statements.

#### **Non-GAAP Measures**

Freshpet uses certain non-GAAP financial measures, including EBITDA, Adjusted EBITDA, Adjusted EBITDA as a % of net sales (Adjusted EBITDA Margin), Adjusted Gross Profit, Adjusted Gross Profit as a % of net sales (Adjusted Gross Margin), Adjusted SG&A and Adjusted SG&A as a % of net sales. These non-GAAP financial measures should be considered as supplements to GAAP reported measures, should not be considered replacements for, or superior to, GAAP measures and may not be comparable to similarly named measures used by other companies.

Freshpet defines EBITDA as net income (loss) plus interest expense, income tax expense and depreciation and amortization expense, and Adjusted EBITDA as EBITDA plus net income (loss) on equity method investment, non-cash share-based compensation, fees related to equity offerings of our common stock, implementation and other costs associated with the implementation of an ERP system, and other expenses, including loss on disposal of equipment and COVID-19 expenses.

Effective with Q3 2022 results, the definition of Adj. EBITDA has changed

#### FORWARD LOOKING STATEMENTS & NON-GAAP MEASURES

Freshpet defines Adjusted Gross Profit as gross profit before depreciation expense, plant start-up expense, COVID-19 expense and non-cash share-based compensation, and Adjusted SG&A as SG&A expenses before depreciation and amortization expense, non-cash sharebased compensation, launch expense, gain (loss) on disposal of equipment, fees related to equity offerings of our common stock, implementation and other costs associated with the implementation of an ERP system and COVID-19 expense.

Management believes that the non-GAAP financial measures are meaningful to investors because they provide a view of the Company with respect to ongoing operating results. Non-GAAP financial measures are shown as supplemental disclosures in this presentation because they are widely used by the investment community for analysis and comparative evaluation. They also provide additional metrics to evaluate the Company's operations and, when considered with both the Company's GAAP results and the reconciliation to the most comparable GAAP measures, provide a more complete understanding of the Company's business than could be obtained absent this disclosure. Adjusted EBITDA is also an important component of internal budgeting and setting management compensation. The non-GAAP measures are not and should not be considered an alternative to the most comparable GAAP measures or any other figure calculated in accordance with GAAP, or as an indicator of operating performance. The Company's calculation of the non-GAAP financial measures may differ from methods used by other companies. Management believes that the non-GAAP measures are important to an understanding of the Company's overall operating results in the periods presented. The non-GAAP financial measures are not recognized in accordance with GAAP and should not be viewed as an alternative to GAAP measures of performance.

Certain of these measures represent the Company's guidance for fiscal year 2022. The Company is unable to reconcile these forward-looking non-GAAP financial measures to the most directly comparable GAAP measures without unreasonable efforts because the Company is currently unable to predict with a reasonable degree of certainty the type and impact of certain items, including the timing of and amount of costs of goods sold and selling, general and administrative expenses, that would be expected to impact GAAP measures for these periods but would not impact the non-GAAP measures. The unavailable information could significantly impact our financial results. These items are not within the Company's control and may vary greatly between periods. Based on the foregoing, the Company believes that providing estimates of the amounts that would be required to reconcile these forecasted non-GAAP measures to forecasted GAAP measures would imply a degree of precision that would be confusing or misleading to investors for the reasons identified above.

#### TODAY'S PRESENTERS

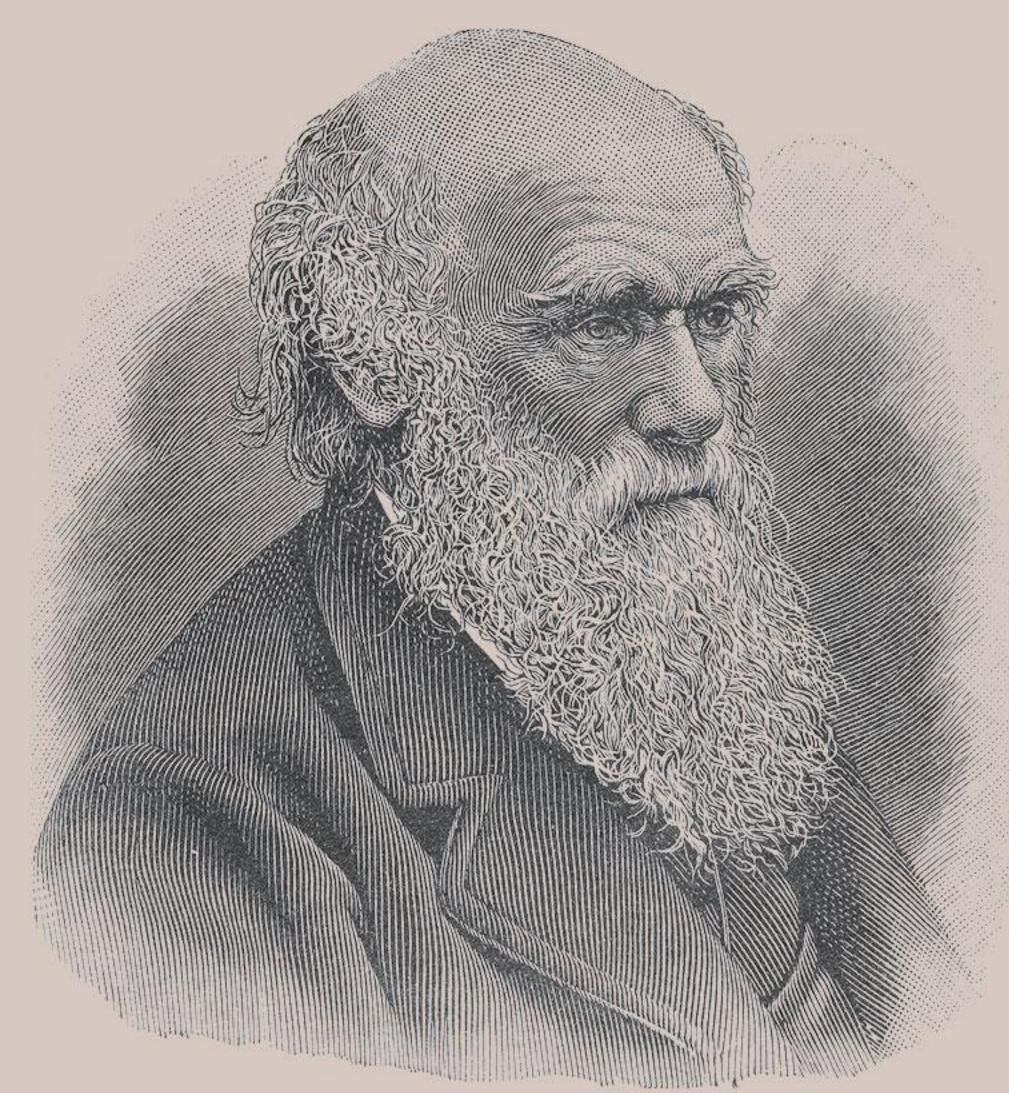












Charles Darwin.

"It is not the strongest of the species that survives, nor the most intelligent that survives. It is the one that is most adaptable to change."

- CHARLES DARWIN

15,000 years ago, there were up to 2 million grey wolves on earth...
And virtually no dogs.



Today, there are
800 million dogs
on Earth... And only
250 thousand
grey wolves.



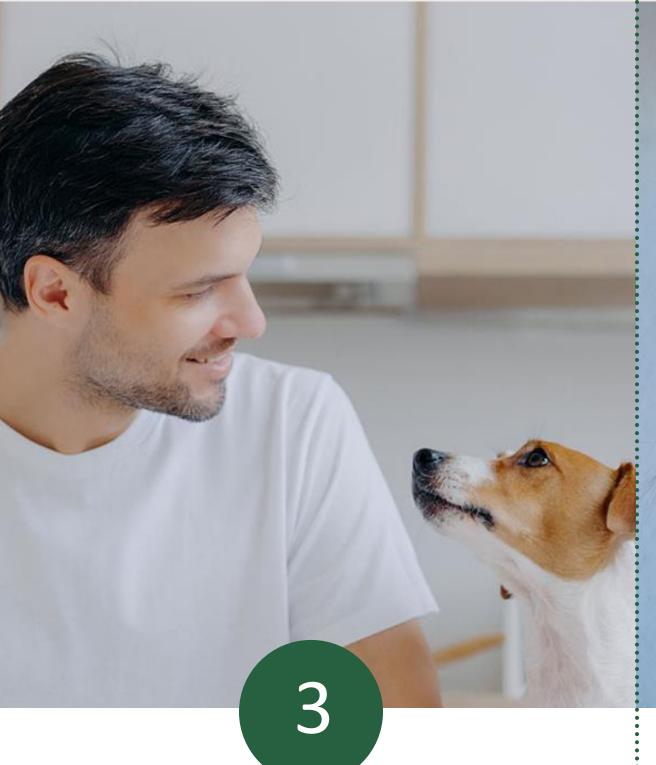
#### **DOGS ADAPTED** TO THE RISE OF HUMANS



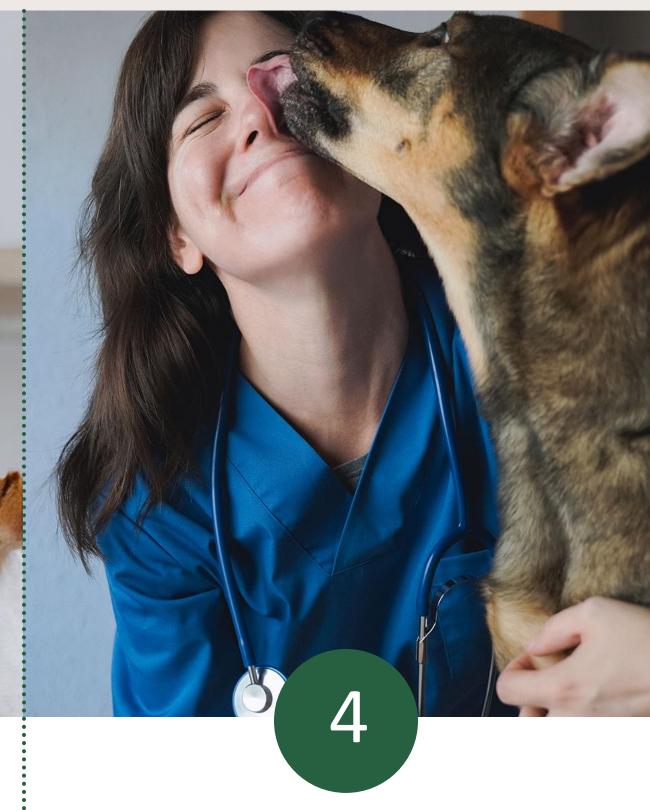
DOGS ARE INHERENTLY OUTGOING



DOGS UNDERSTAND HUMAN SPEECH

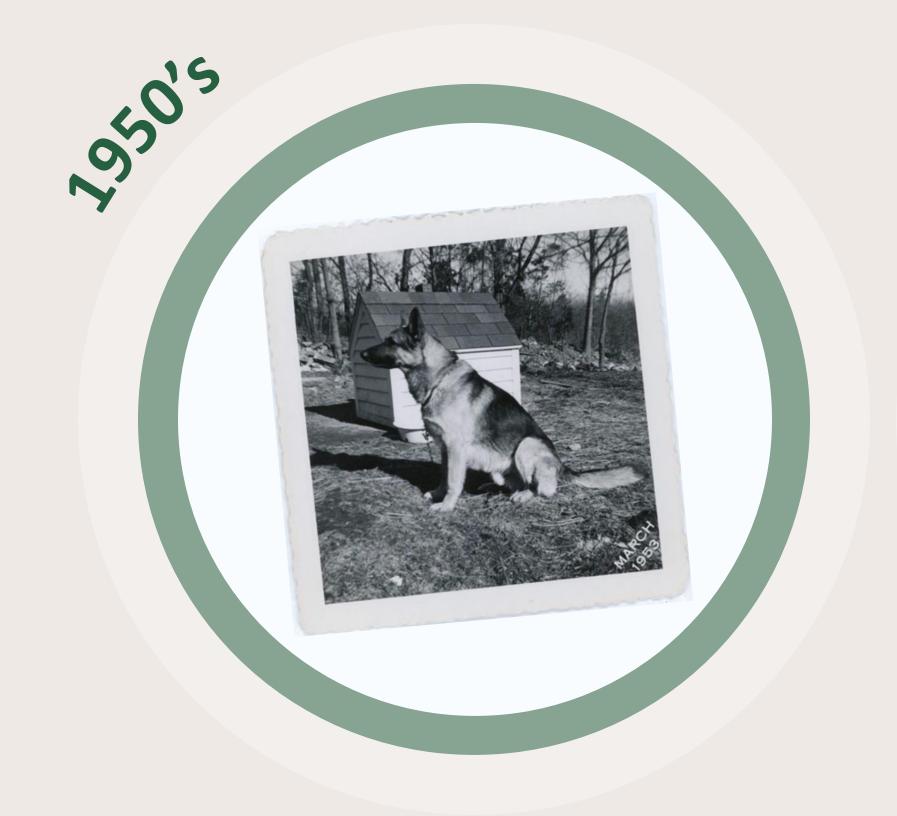


DOGS MAKE EYE CONTACT TO BOND



DOGS HAVE THE ABILITY TO DISTINGUISH BETWEEN FRIEND AND FOE

# FRESHPET EXISTS BECAUSE: "BIG FOOD" COMPANIES DID NOT ADAPT TO THE CHANGING RELATIONSHIP BETWEEN HUMANS AND THEIR PETS





Dogs are now full-fledged members of our family.

# FRESHPET EXISTS BECAUSE: "BIG FOOD" COMPANIES DID NOT ADAPT TO THE CHANGING EXPECTATIONS FOR FOOD FOR OUR FAMILIES





Fresh is how we feed our families today.

## FRESHPET EXISTS BECAUSE: "BIG FOOD" COMPANIES' VISION OF PET FOOD IS STUCK IN 1950





Freshpet is the future of pet food.

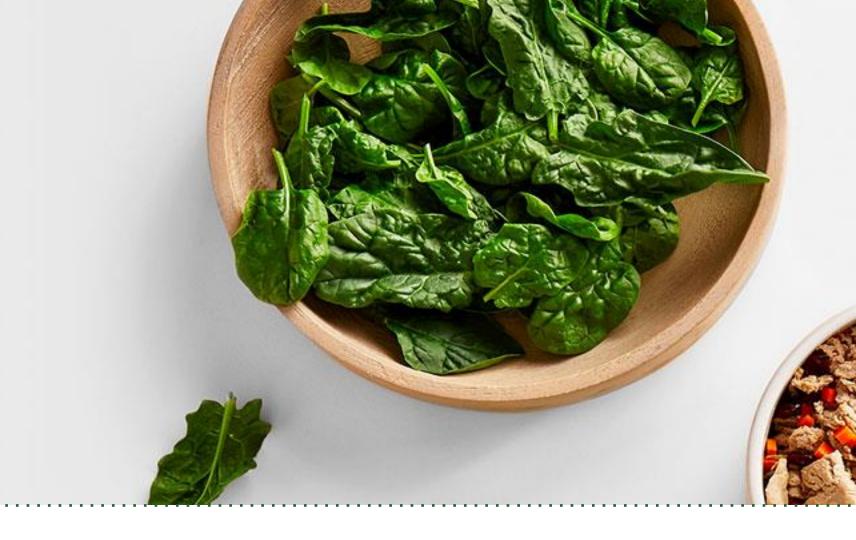
#### FIRST MAJOR INNOVATION SINCE DRY KIBBLE IN 1956







#### OUR PORTFOLIO HAS MULTIPLE FORMS AND BRANDS THAT MEET THE EMOTIONAL AND RATIONAL MOTIVATIONS OF PET PARENTS









**ROASTED MEALS** 



SHREDDED, **HUMAN APPEAL** 



**HOME COOKED MEALS** 



**PATTIES** 

#### RETAILERS ARE RAPIDLY EXPANDING FRESHPET DISTRIBUTION





TODAY

25,281

**FRESHPET STORES** 

5 YEARS AGO

18,004

FRESHPET STORES

RETAILERS ARE INSTALLING MORE AND MORE FRESHPET FRIDGES





TODAY 29,645

FRESHPET FRIDGES

5 YEARS AGO

18,095

FRESHPET FRIDGES

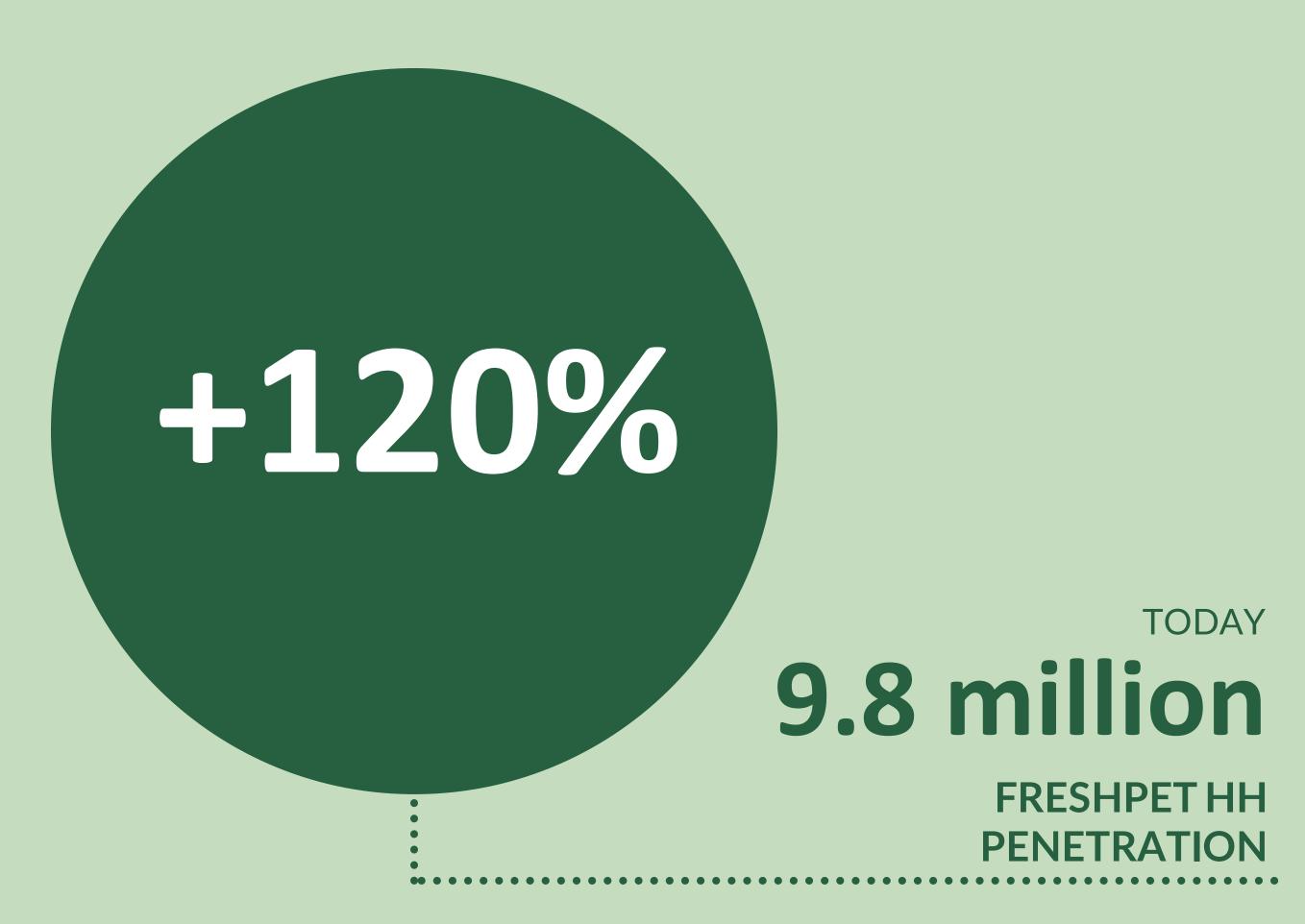
MORE AND MORE CONSUMERS ARE JOINING THE FRESHPET FRANCHISE



5 YEARS AGO

#### 4.5 million

FRESHPET HH PENETRATION



FRESHPET USERS ARE BUYING MORE AND MORE FRESHPET EACH YEAR





5 YEARS AGO

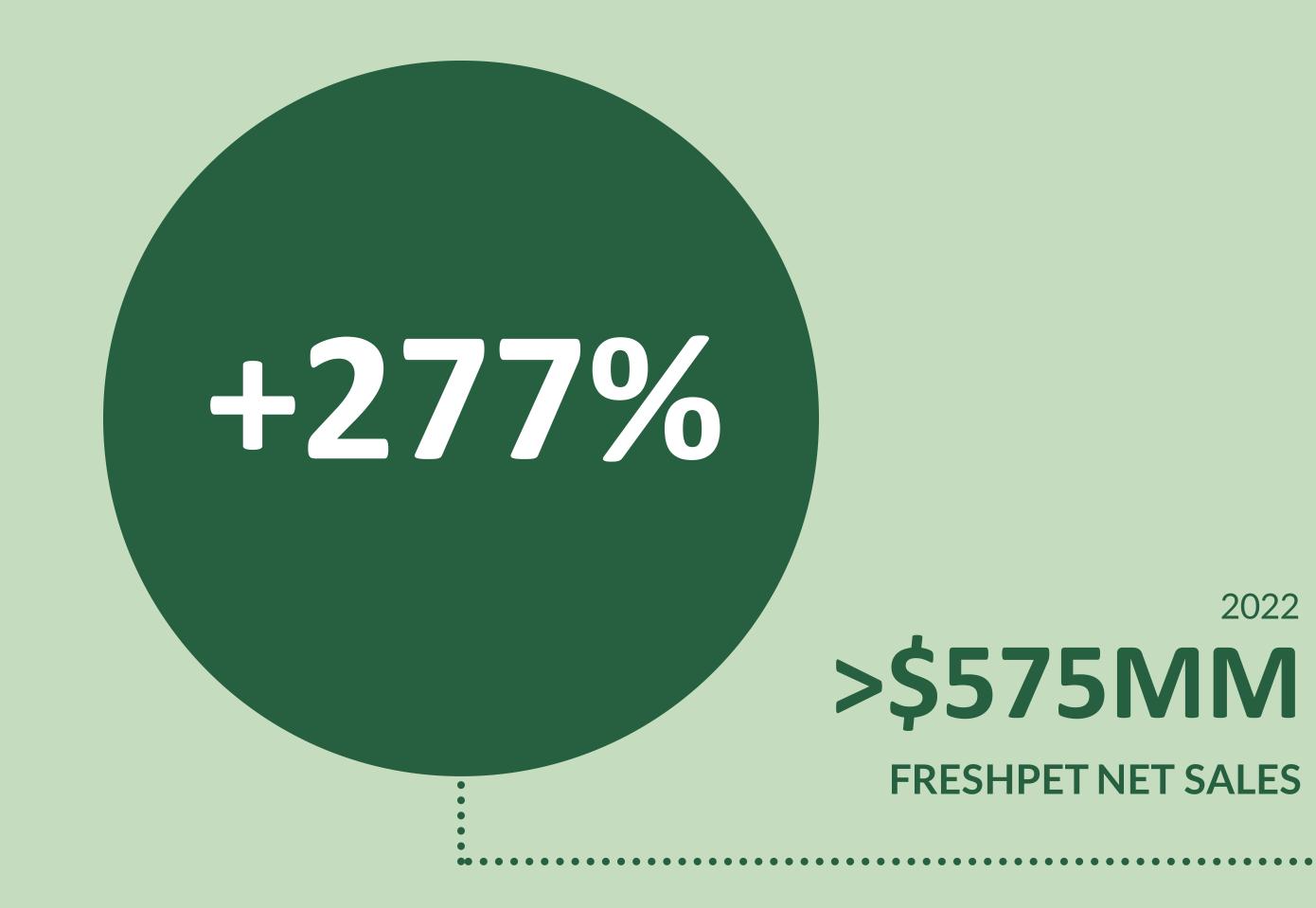
\$55.54

FRESHPET BUYING RATE

\$84.50 FRESHPET BUYING RATE

FRESHPET NET SALES HAVE ALMOST QUADRUPLED IN 5 YEARS

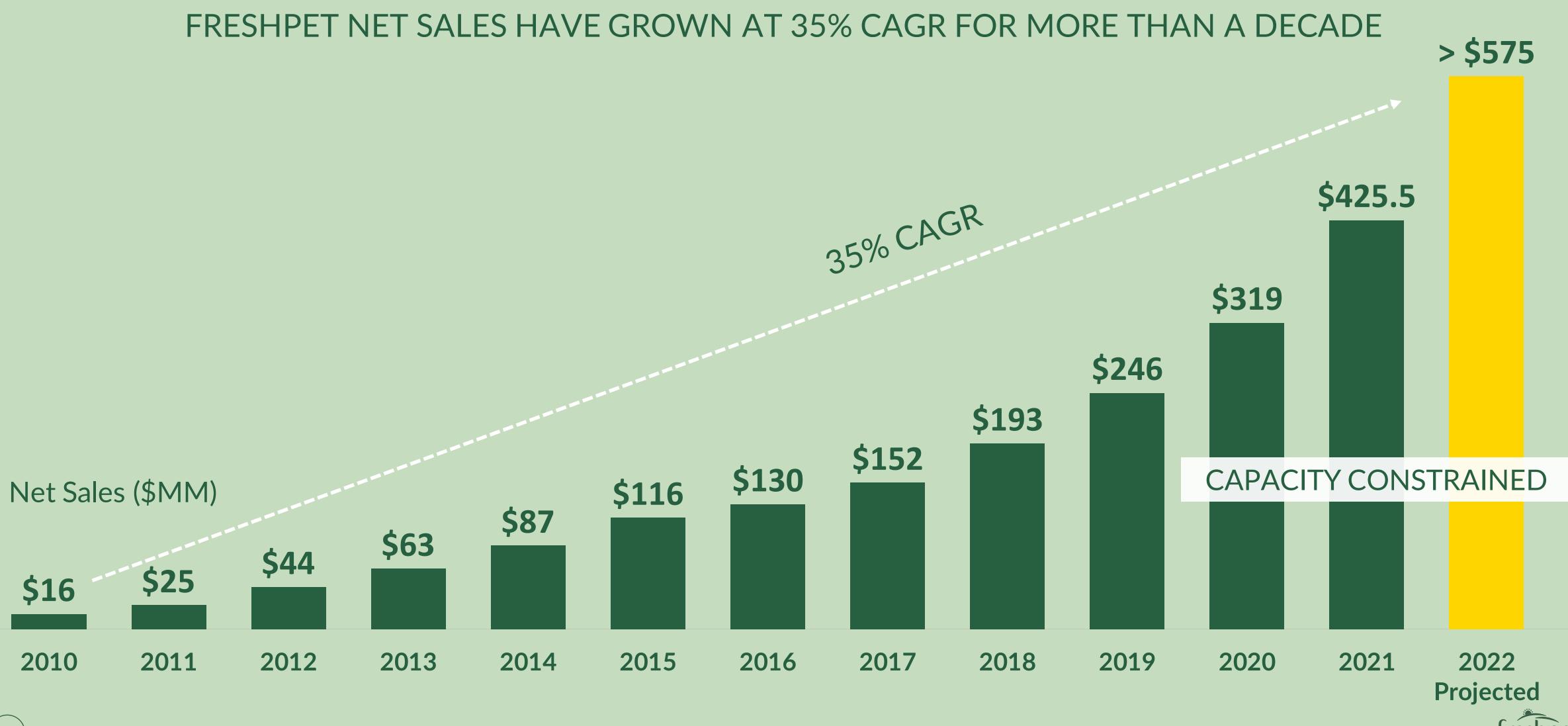
\$\$



5 YEARS AGO

\$152MM

FRESHPET NET SALES



FRESHPET'S SHARE OF THE DOG FOOD MARKET IS GROWING RAPIDLY



+115%

TODAY

5.8%

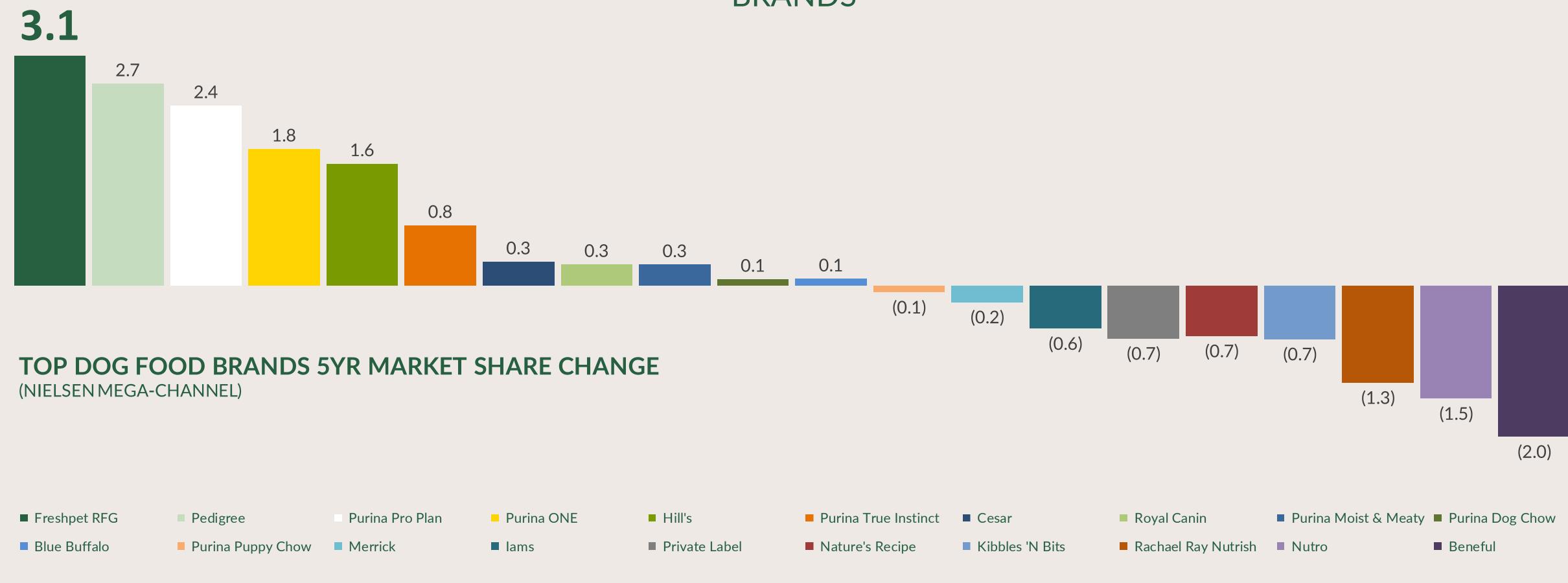
FRESHPET MARKET SHARE

5 YEARS AGO

2.7%

FRESHPET MARKET SHARE

### FRESHPET'S DOG FOOD MARKET SHARE HAS GROWN MORE THAN ALL OTHER BRANDS





### PET PARENTS NOTICE THE DIFFERENCE FRESHPET MAKES

Increased energy level	72%
Shinier coat	71%
Fewer upset stomach episodes	68%
Healthier skin	67%
Fresher breath (less stinky)	66%
Improved muscle tone	66%
Healthier weight	64%
Brighter eyes	64%
Less flatulence	64%
Alleviated allergies	59%
Less tear staining	54%





of consumers report that Freshpet makes a difference in their pet's health. WE HAVE BUILT A CONSUMER PROPOSITION POSITIONED TO

BE THE LEADER

Brand Satisfaction, NPS, Price Value

92%

BRAND SATISFACTION #2

INDUSTRY LEADING NPS #3

PRICE/VALUE PERCEPTION



SIGNIFICANT PALATABILITY LEADERSHIP

82%

SEE A VISIBLE
DIFFERENCE IN
THEIR DOG

**9.8**M HHs

+17% vs YAGO

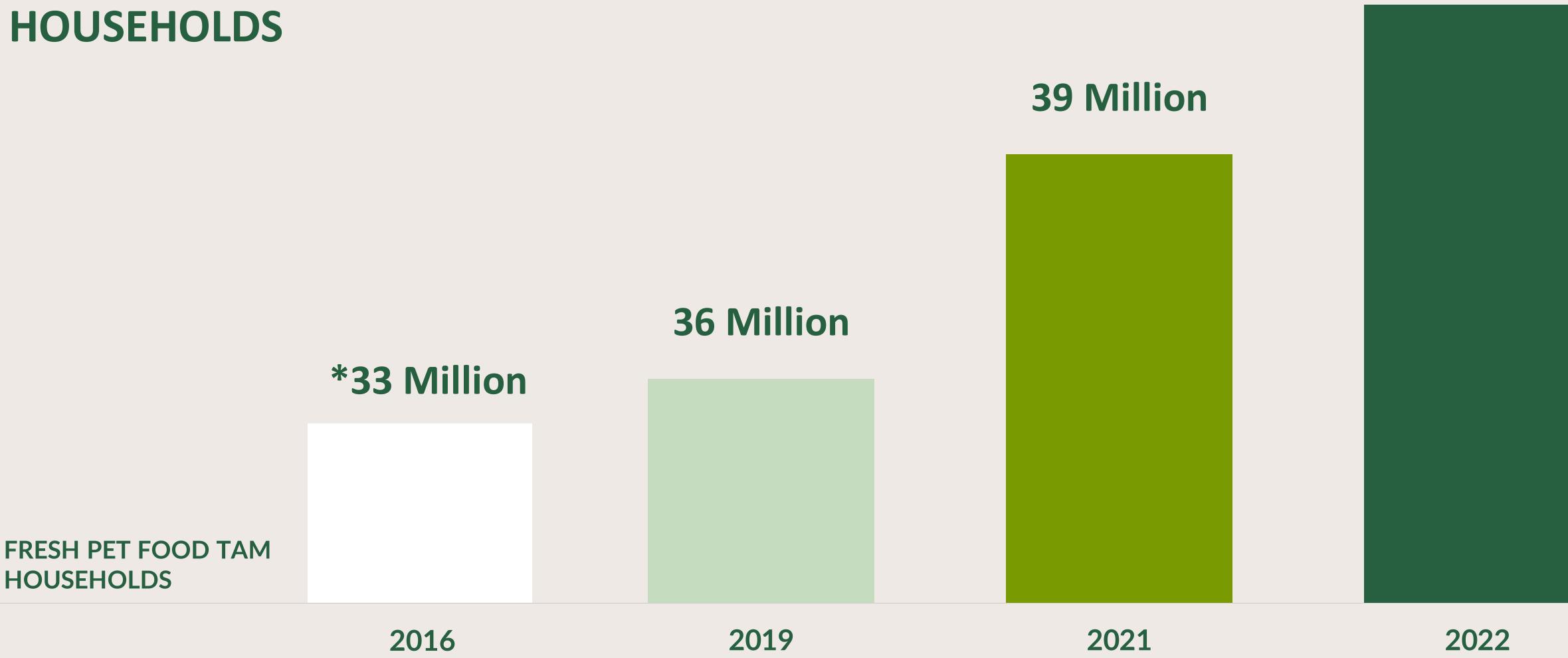
PENETRATION

\$223/yr

SUPER HEAVY/ HEAVY BUY-RATE

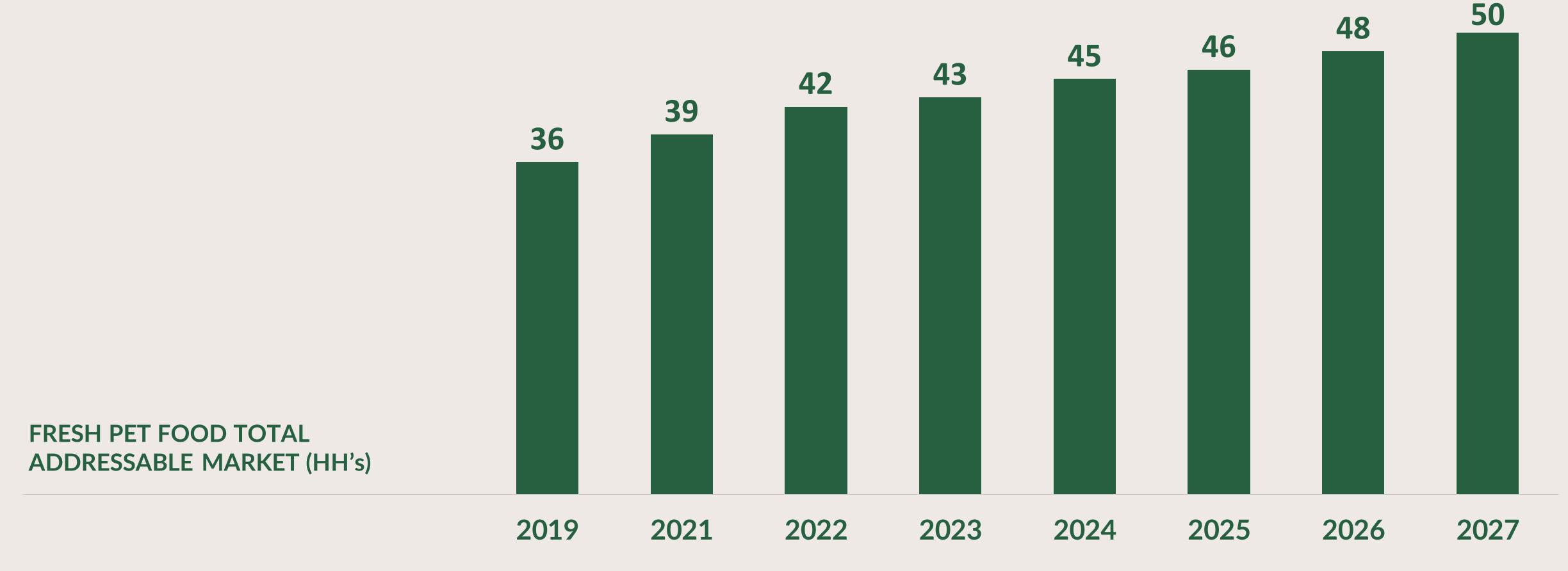


# THE TOTAL ADDRESSABLE MARKET IS RAPIDLY EXPANDING TO OVER HALF THE CATEGORY HOUSEHOLDS

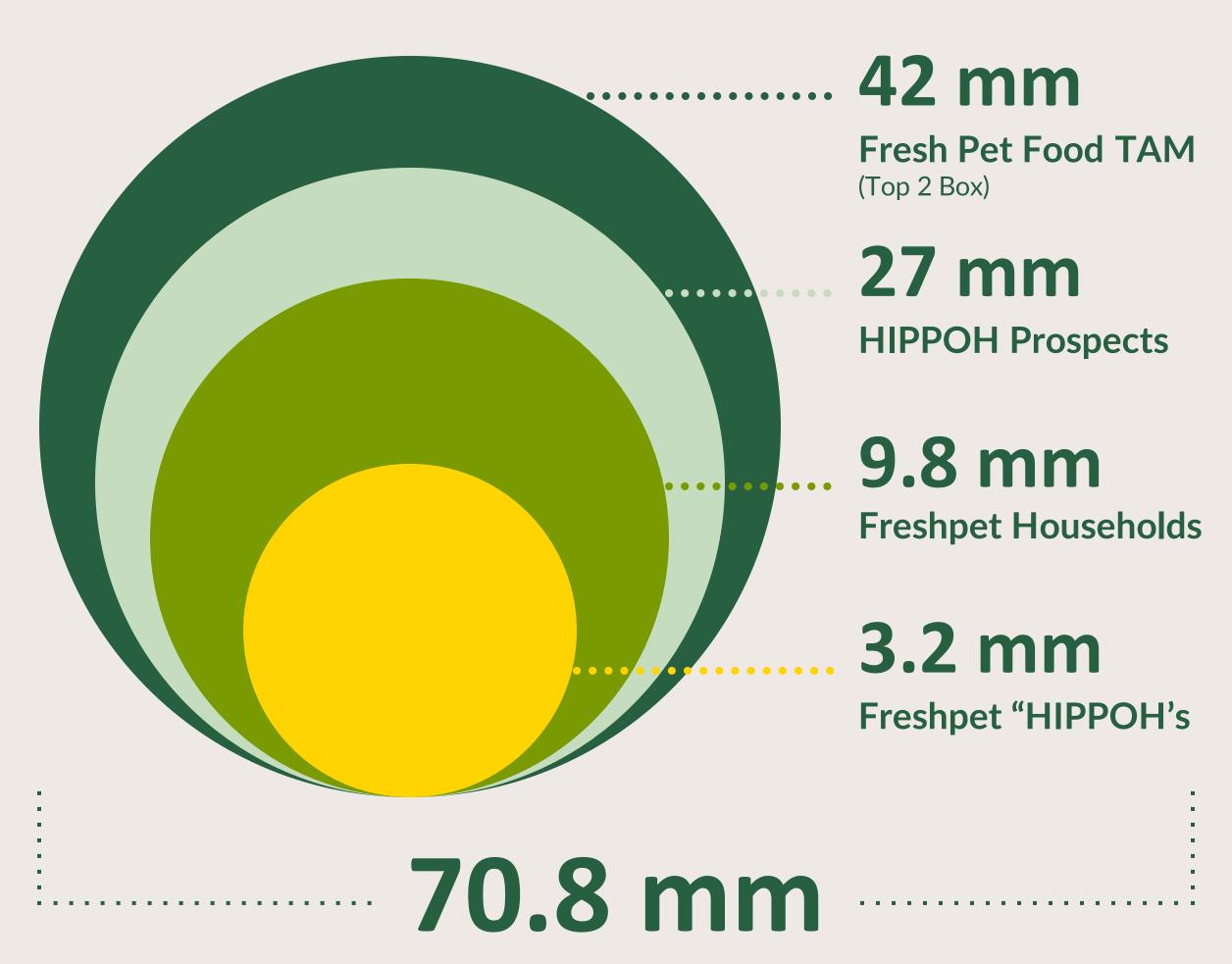


42 Million

### FRESH COULD BECOME OVER 65% OF THE CATEGORY'S CONSUMERS



#### WE ARE FOCUSED ON HIPPOH'S



Dog Households (represents 54% of total U.S HHs)

These people are our HIPPOH's: high-profit pet owning households.

Representing 33% of current consumers and 87% of sales.

- ② 2x buy rate of \$220+
- Household Income \$80K+



#### LEVERAGING OUR SCALE FOR CONTINUED GROWTH WITH A FOCUS ON THE HIPPOH'S











#### RELEVANT AND HIGH-QUALITY BRANDS AND PRODUCTS DRIVING LOYALTY





























US Dog Food and Treats Sales



Fresh Dog Food TAM



**Estimated Freshpet Retail Sales** 



\$1.8 B

Estimated Freshpet Net Sales



# OUR MANUFACTURING PLATFORM BUILT OVER 10+ YEARS MAKES US A LOW-COST PRODUCER WITH SIGNIFICANT BENEFITS OF SCALE TO DRIVE PROFITABILITY OVER TIME

- Technical mastery of fresh pet food manufacturing that is difficult to match
- Significant investment in R&D to continue improving the cost and quality of production
- >\$750 million of capital invested to date in manufacturing assets



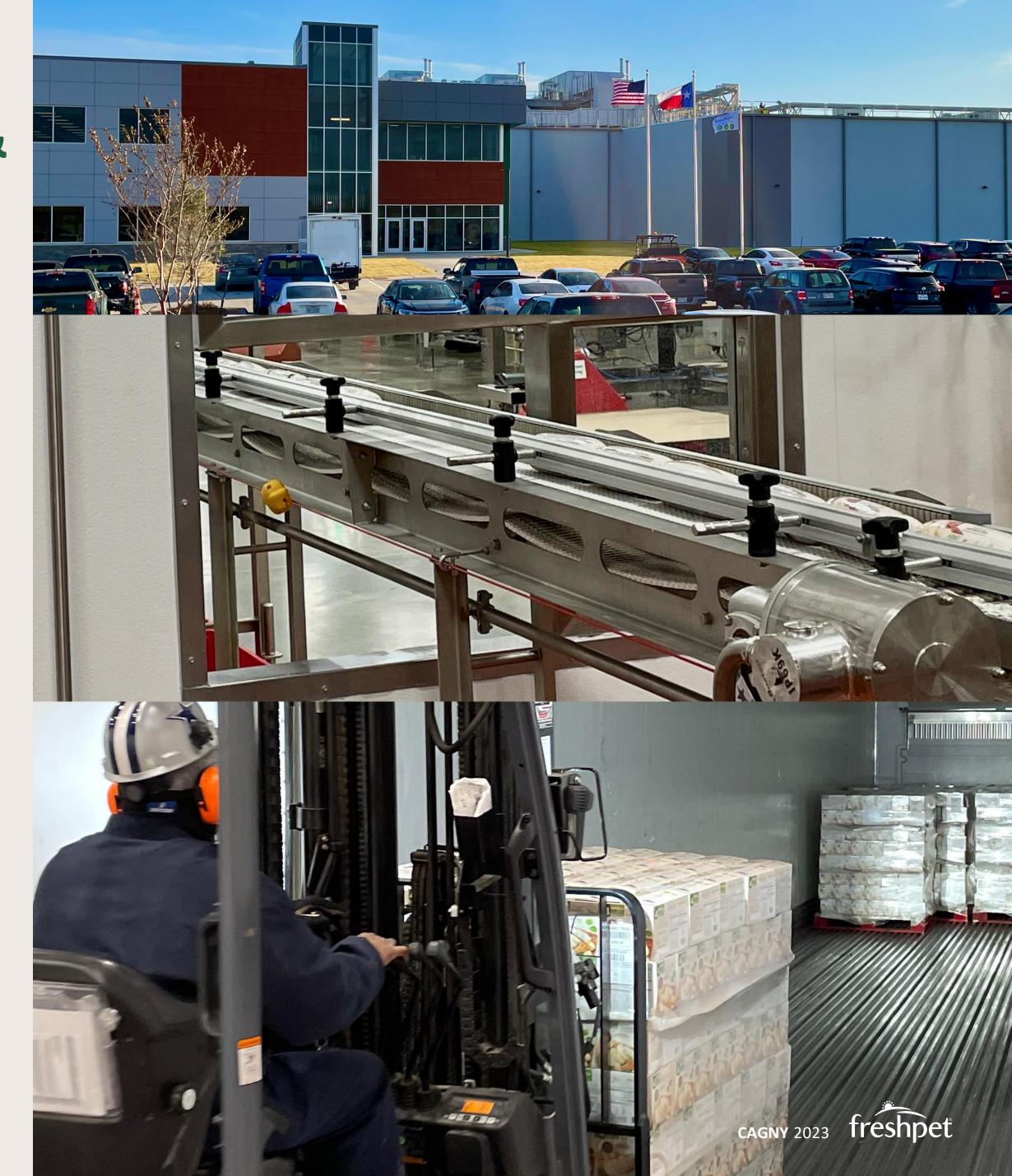
# WE ARE BUILDING CAPACITY FOR EXTENDED GROWTH

Ennis: 1 Million Square Feet of Manufacturing by 2025



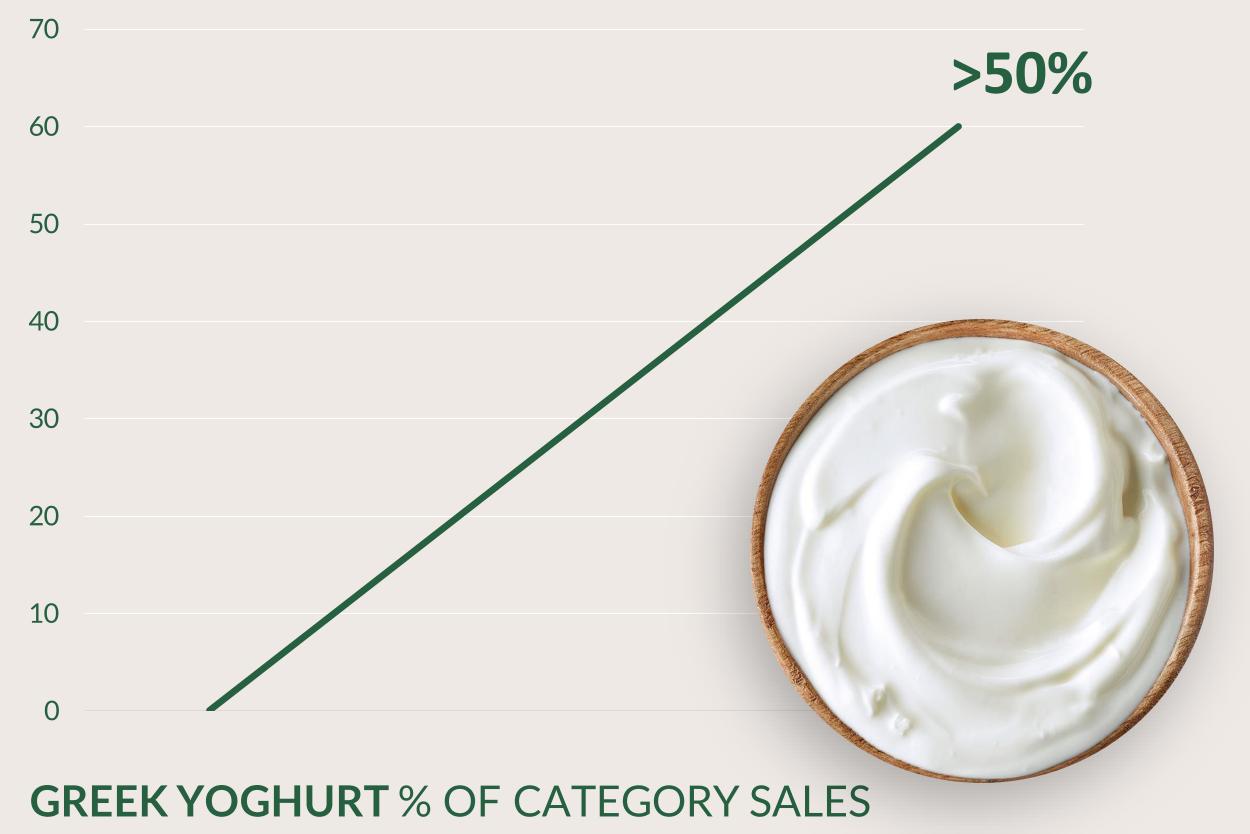
# ENNIS PHASE I IS ALREADY PRODUCING & SHIPPING THE ENTIRE ROLLS PRODUCT LINE-UP

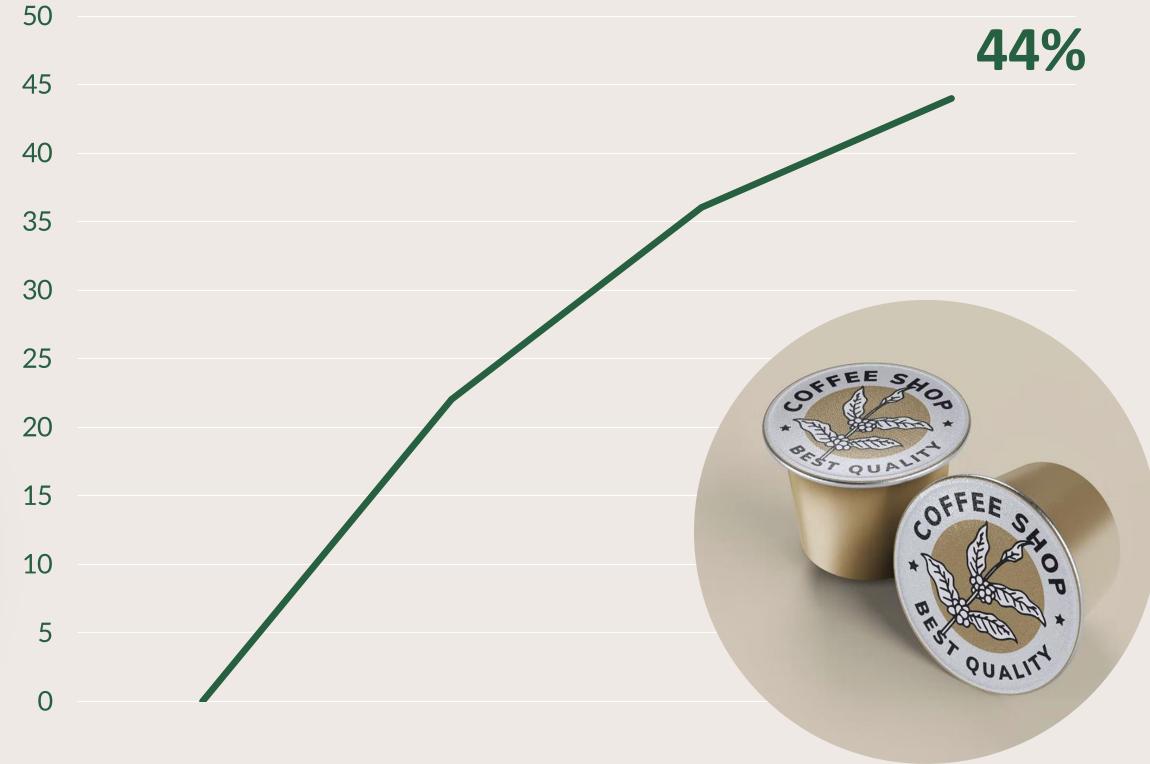
- Enables total Freshpet growth to >\$1 billion in net sales
- Bag line is on track to start up at end of Q1/beginning of Q2
- Enables lower cost logistics for part of US; Dallas DC began shipping to West Coast in January 2023
- Most efficient Freshpet Kitchen at scale
- Most environmentally sustainable Kitchen
- Enables significant quality improvements



### THIS IS NOT THE FIRST TIME BIG FOOD MISSED AN EMERGING OPPORTUNITY

From an idea to a dominant share - better products win





**COFFEE PODS** % OF CATEGORY SALES

### WE HAVE 96% OF FRESH AND FROZEN IN MEASURED CHANNELS

With over 10 fresh/frozen competitors Freshpet continues to lead the category with 96% share



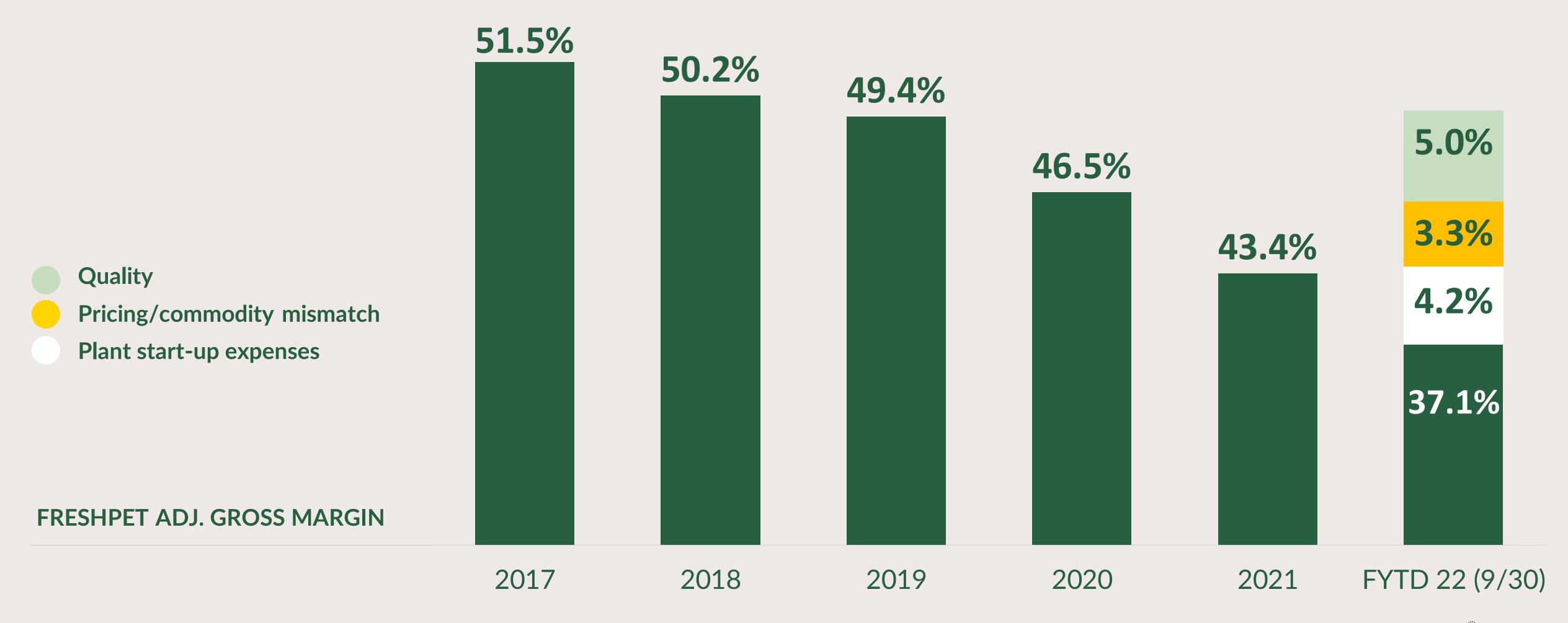
4%
All Other Fresh & Fresh/Frozen

# WE NEED TO CHANGE AND ADAPT, TOO . . .



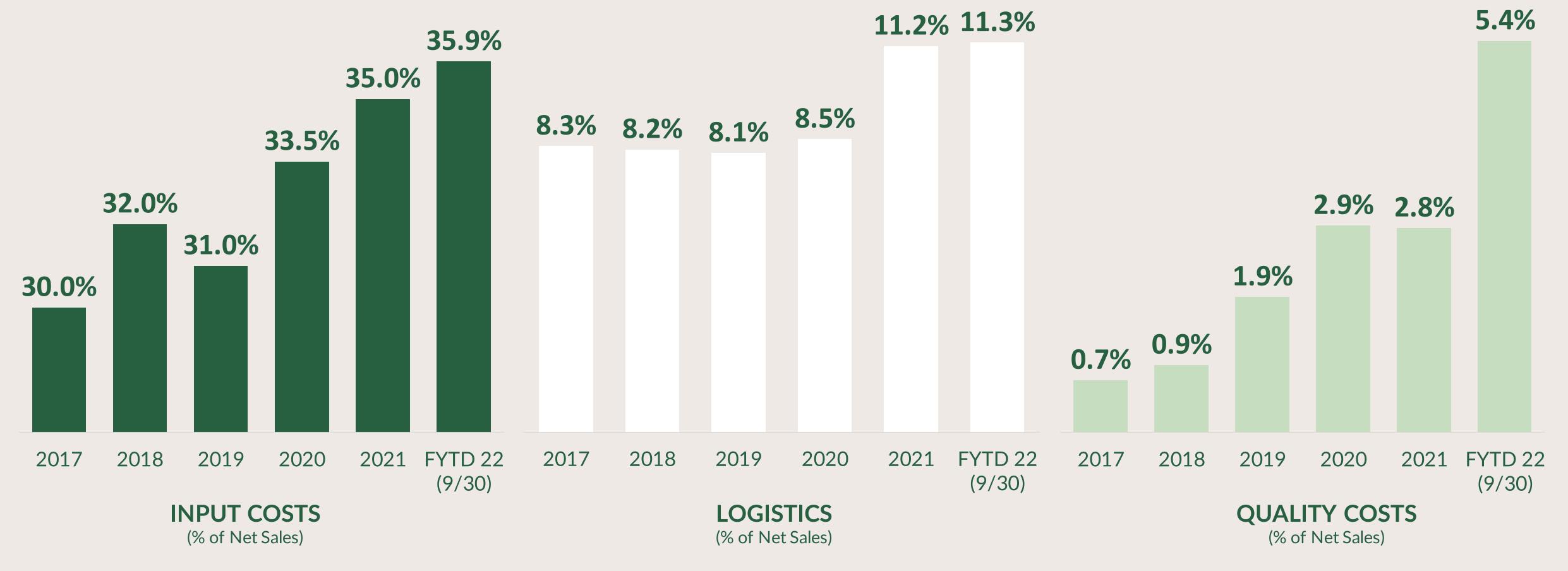
#### WE HAVE TO CHANGE, TOO...

ADJ. GROSS MARGIN'S HAVE ERODED DUE TO INFLATION, QUALITY AND PLANT START-UP EXPENSES



#### WE HAVE TO CHANGE TOO...

WE ARE FOCUSED ON FIXING THE COMMODITY COSTS/PRICING, LOGISTICS AND QUALITY COSTS





#### KEY OPERATIONAL IMPROVEMENTS from 2022 to 2023







#### QUALITY

- Improved production practices reduced quality issues by 24% (as a % of net sales) in Q4 vs Q3 and are still improving
- New technologies being tested that can reduce the incidence of issues

#### **LOGISTICS**

- Fill rates already >90%
- 2<sup>nd</sup> DC expanding operations in Q1 2023
- Warehouses have been de-bottlenecked

#### **COMMODITY COST MANAGEMENT**

- 75%+ of 2023 input costs are locked
- 2/6/23 price increase covers projected costs

# BOLSTERING CAPABILITIES WITH PROVEN LEADERSHIP ADDITIONS



TODD CUNFER CFO



DIRK MARTIN

VP of Logistics



JAY DAHLGREN

EVP of Manufacturing,
Technology & Supply Chain







#### PRIMARY AREAS OF FOCUS

- Recovering Gross Margin and EBITDA Margin
- © Capital requirements
- © Cash flow and liquidity
- Ability to forecast



#### FINANCIAL HIGHLIGHTS

#### FY 2022 Earnings release on Feb 27

We reiterate our previous guidance

#### 5yr Operating Plan (by 2027) achieves:

- \$1.8b of net sales (CAGR of 25%)
- Adjusted EBITDA margin opportunity of 18%
- Long-term Adjusted EBITDA margin opportunity of 20%

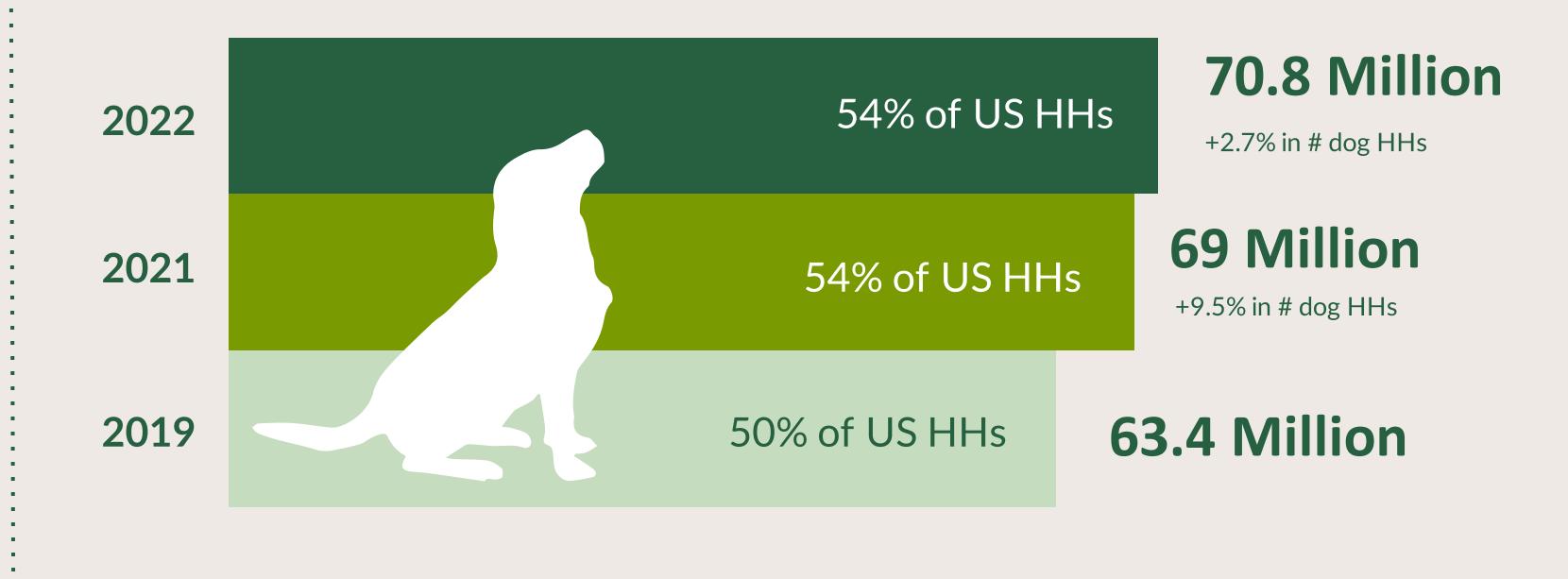
#### DOG FOOD AND TREATS IS A BIG CATEGORY

Dog food sales today

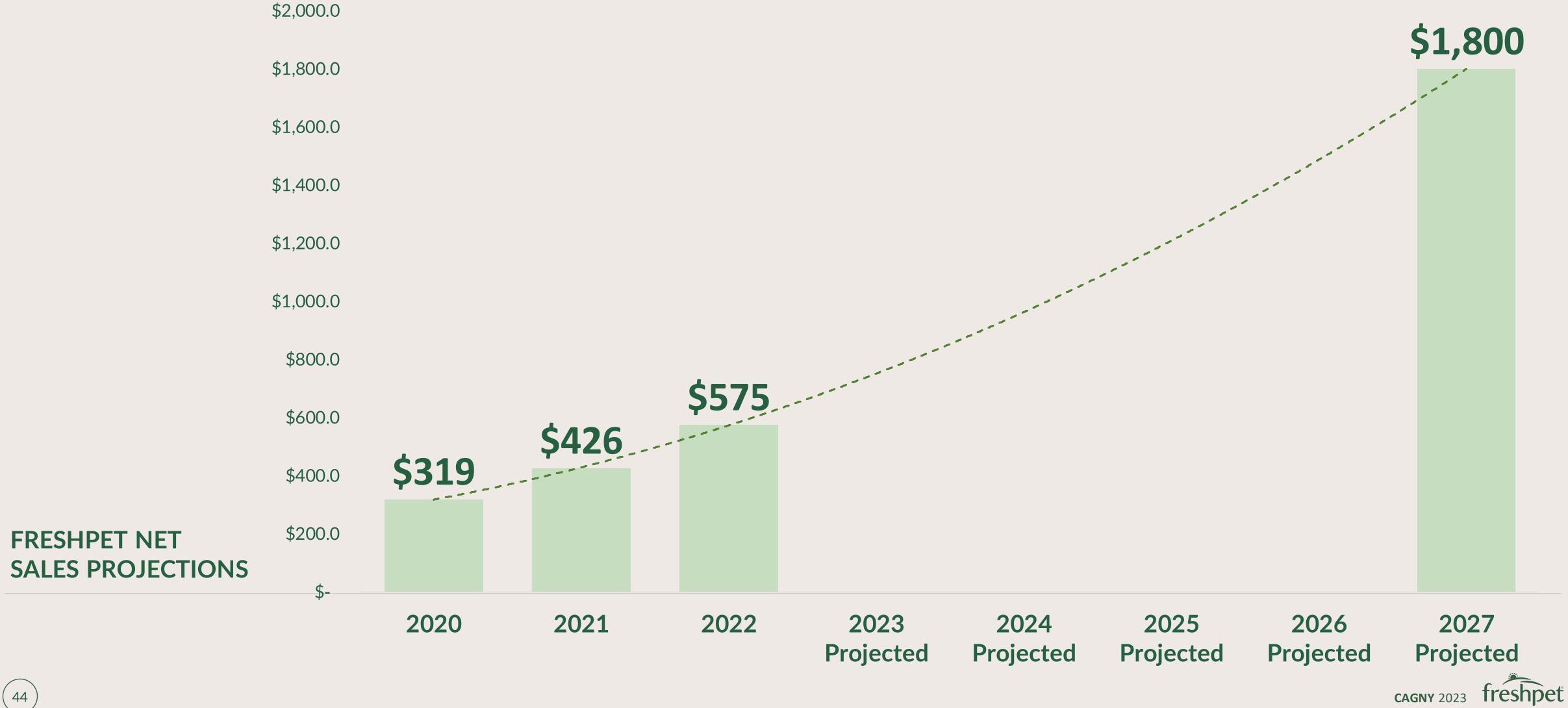
### DOG FOOD & TREATS SALES



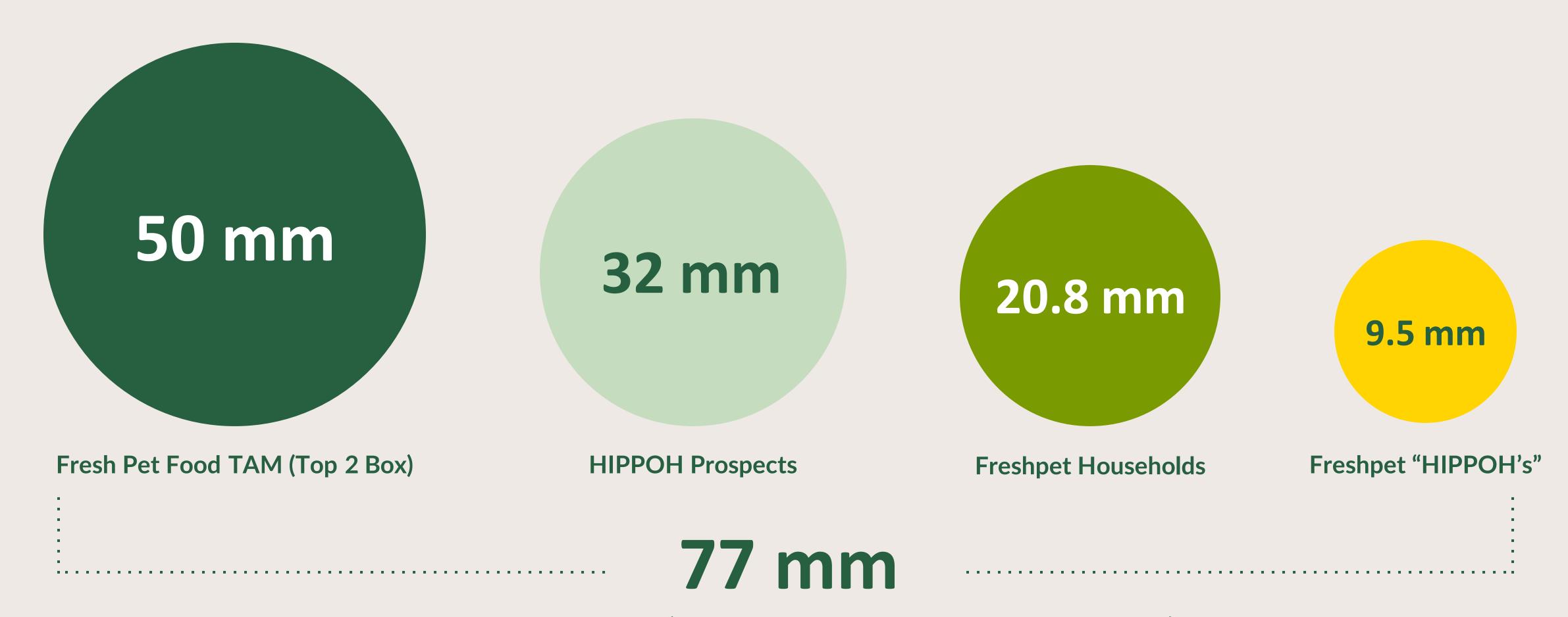
#### DOG HOUSEHOLD POPULATION



#### FRESHPET CAN DELIVER A 25% NET SALES CAGR THROUGH 2027



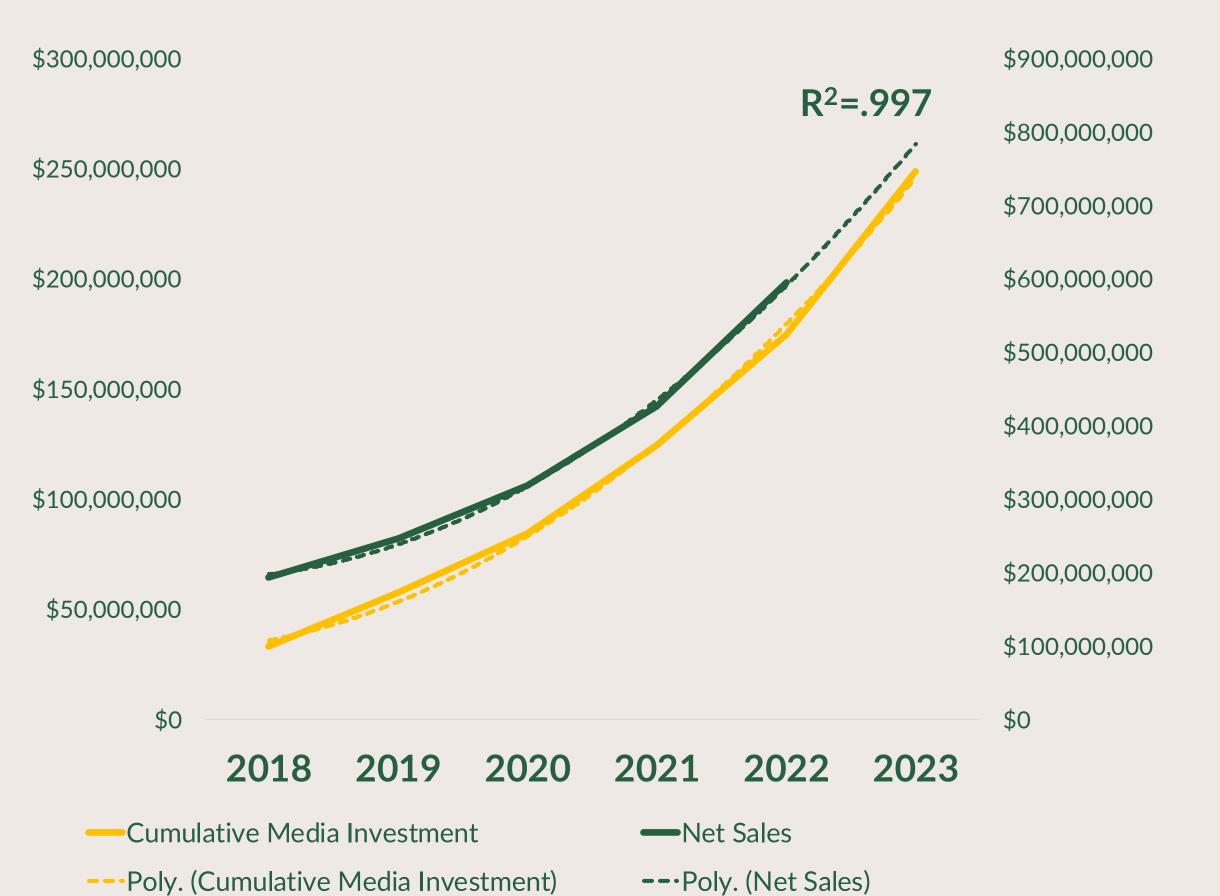
# WE BELIEVE WE CAN DELIVER 20 MILLION HH'S BY 2027 AND 9.5 MM HIPPOH'S



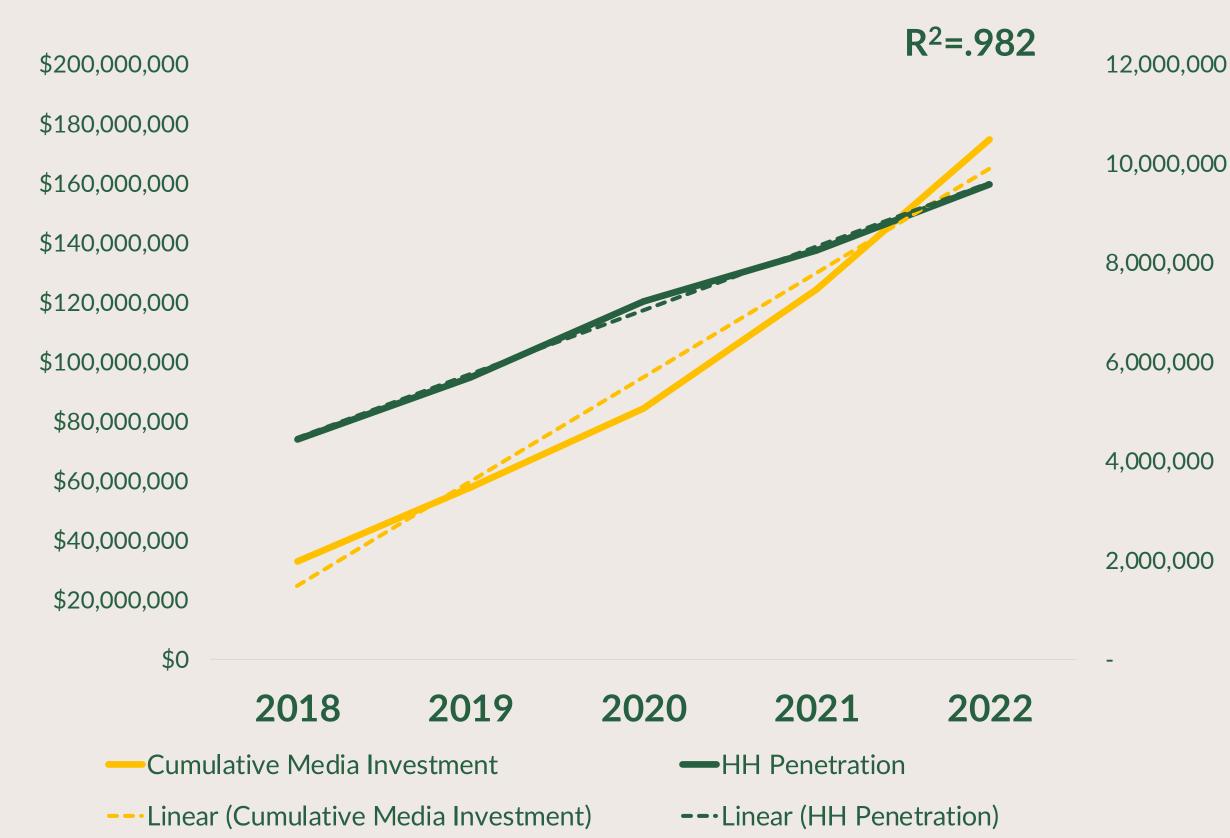
Dog Households (represents 56% of total US HHs)

#### GROWTH RATE HAS BEEN AND WILL BE DRIVEN BY ADVERTISING

#### CUM. MEDIA INVESTMENT VS NET SALES CUM. MEI

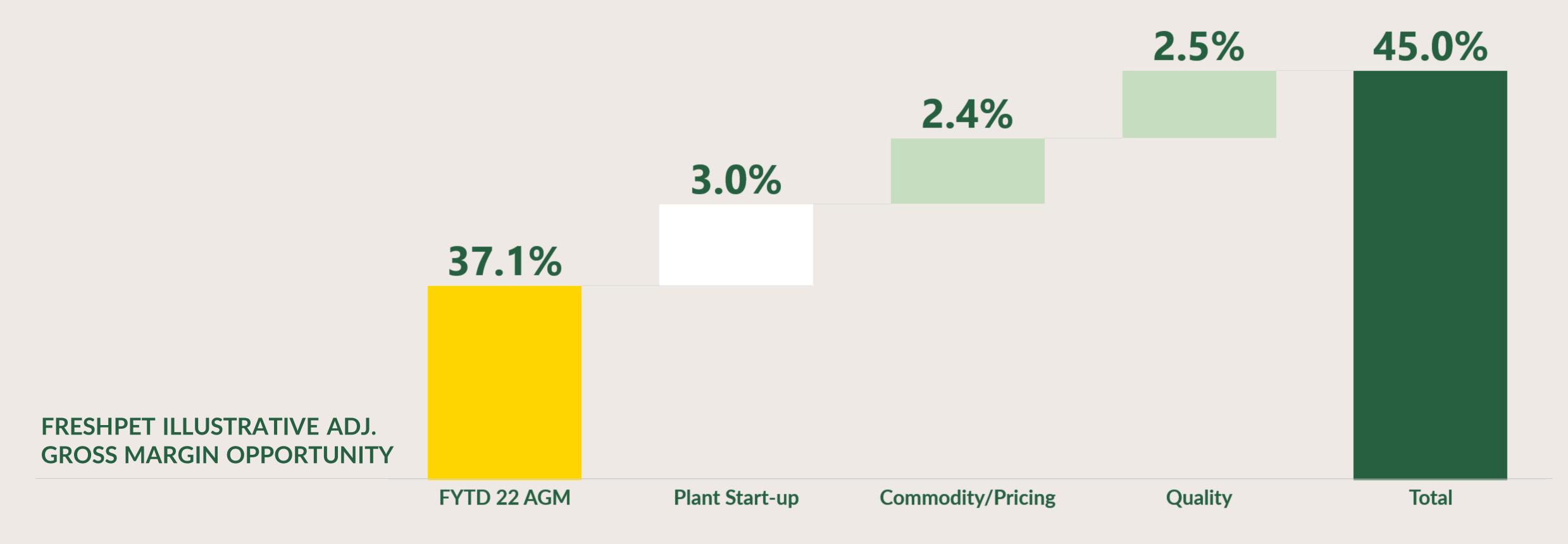


### CUM. MEDIA INVESTMENT VS HH PENETRATION



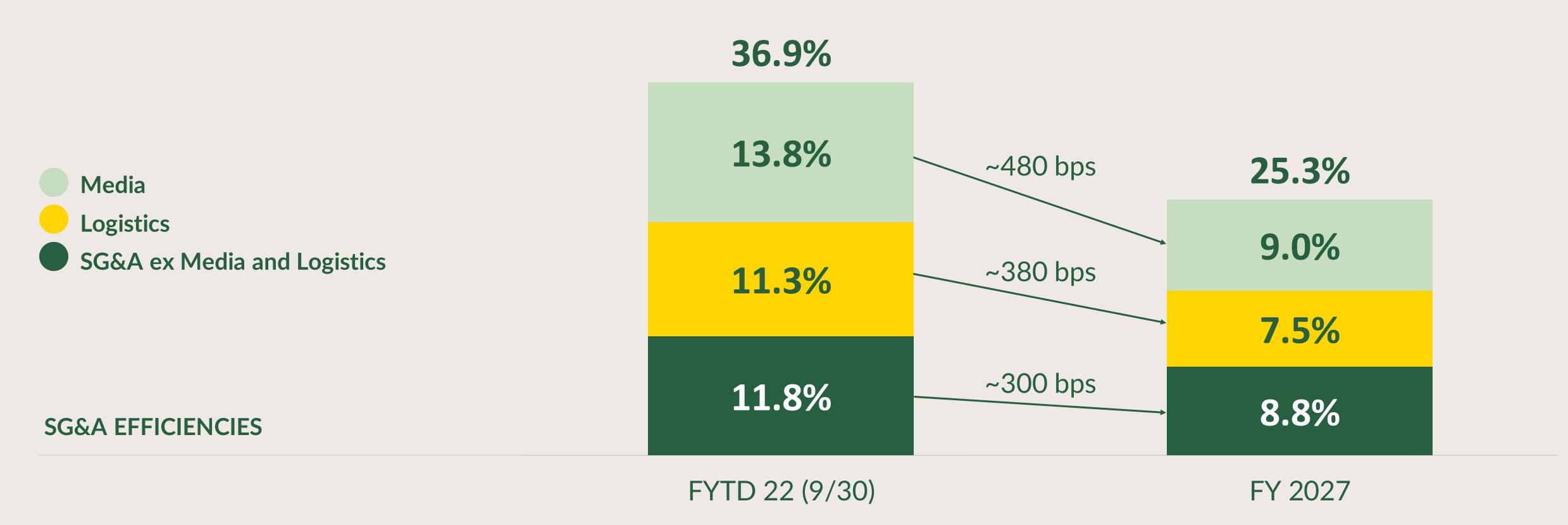
#### FRESHPET CAN RETURN ADJ. GROSS MARGINS TO 45% BY 2027

BY RECOVERING MOST OF PLANT START-UP EXPENSES AND ONLY ~HALF OF WHAT WAS LOST ON INPUT COSTS AND QUALITY

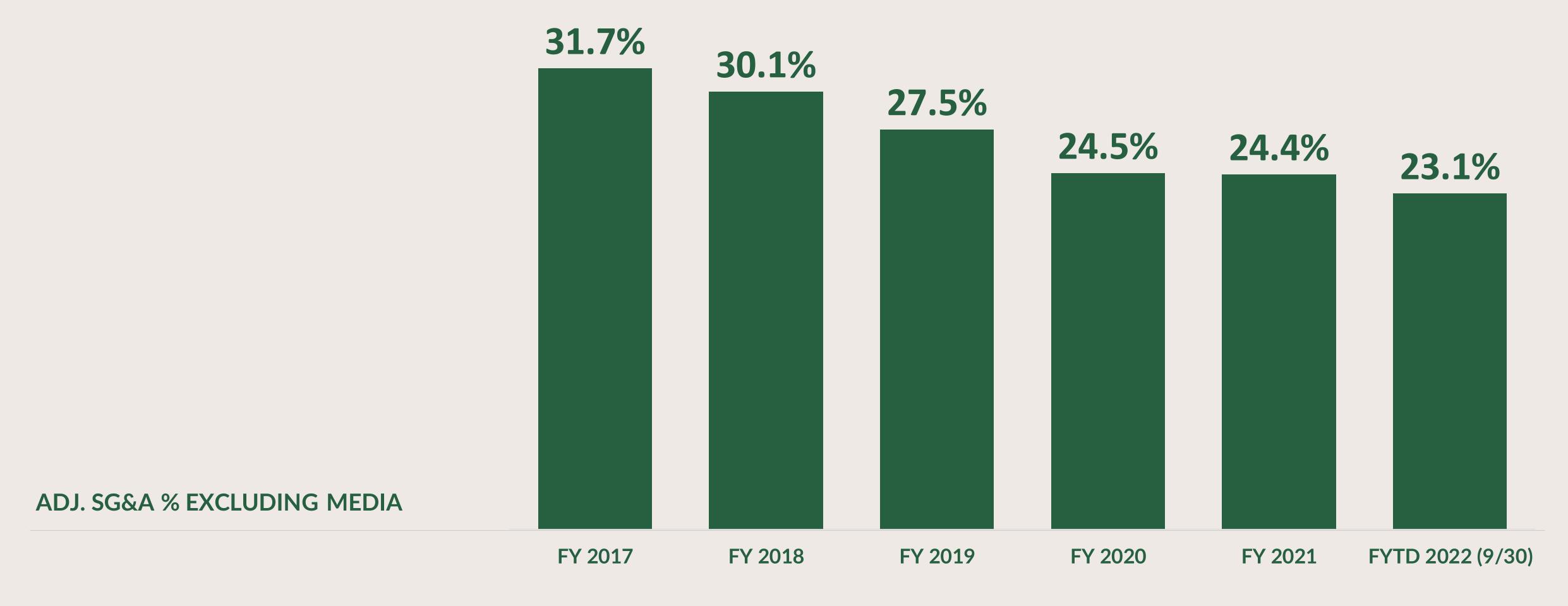


#### FRESHPET CAN DELIVER SIGNIFICANT ADJ. SG&A LEVERAGE

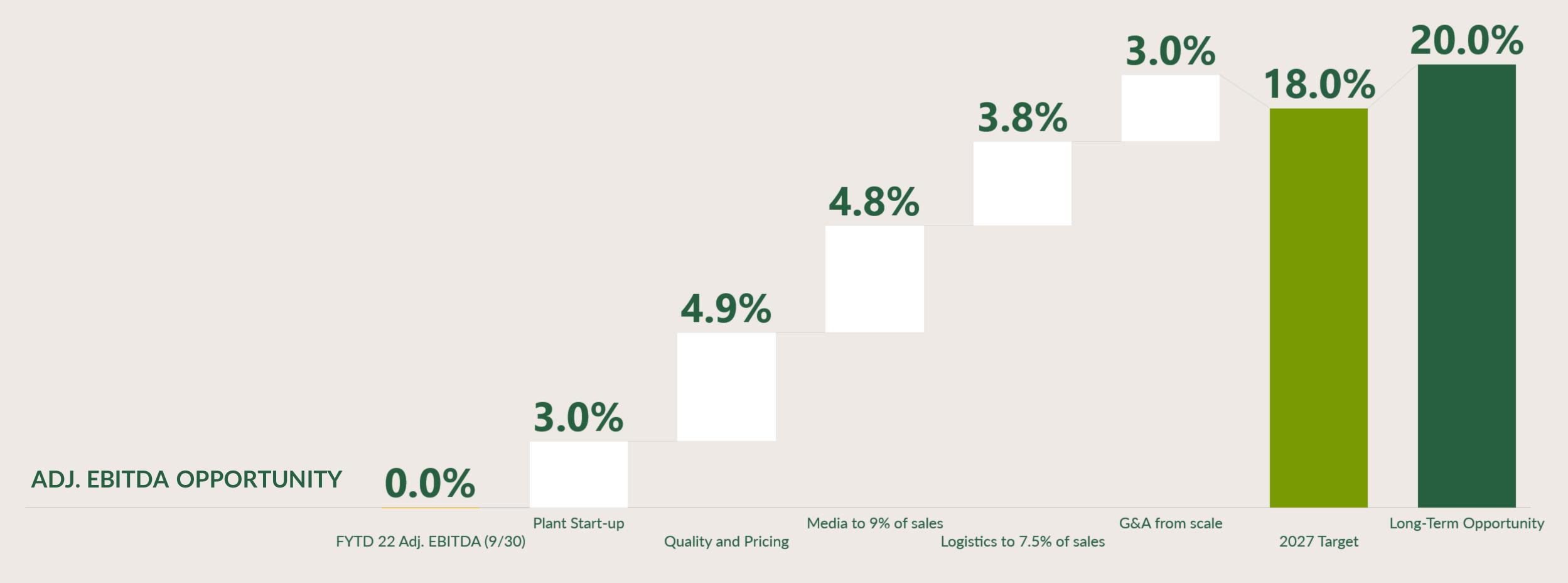
THROUGH SCALE & EFFICIENCY – PARTICULARLY IN LOGISTICS



# FRESHPET HAS CONSISTENTLY DELIVERED LEVERAGE FROM SCALE IN SG&A

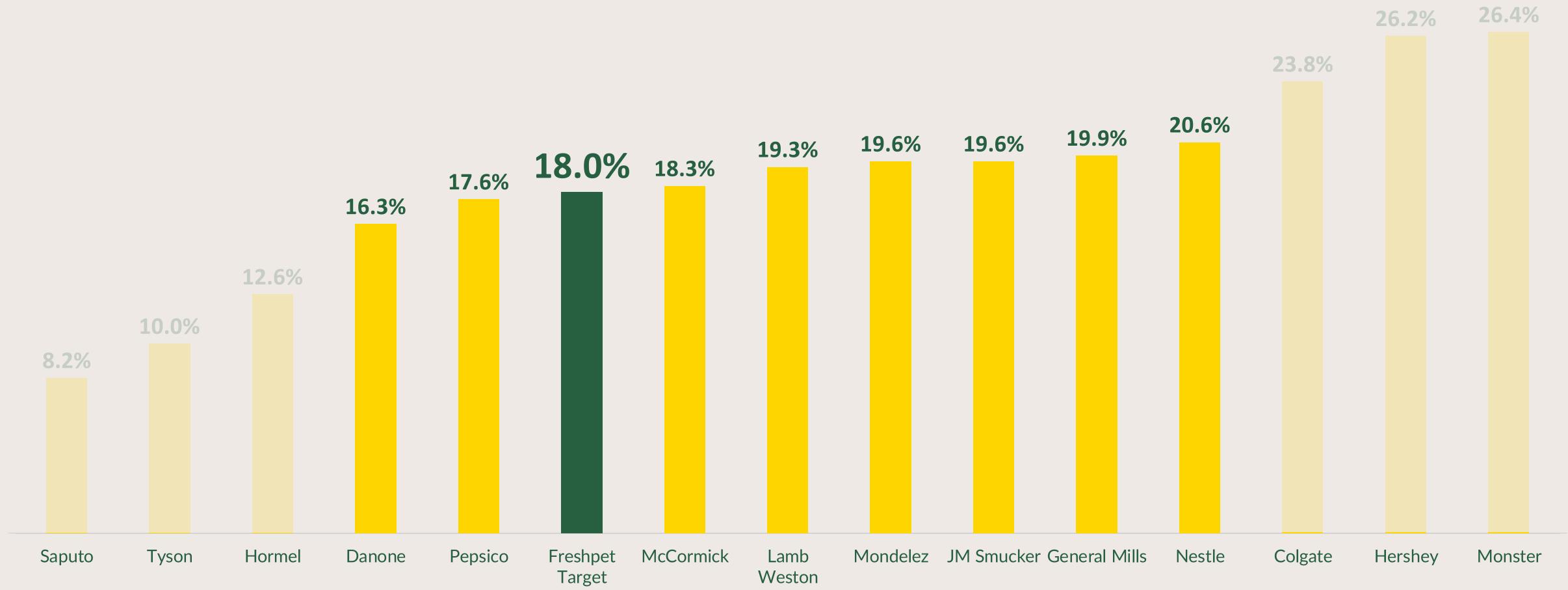


## FRESHPET CAN DELIVER 18% ADJ. EBITDA MARGIN AT SCALE AND ULTIMATELY A 20% ADJ. EBITDA MARGIN



#### AT 2027 TARGET, ADJ. EBITDA MARGINS ARE COMPARABLE TO OTHER LEADING FOOD BUSINESSES

COMPARATIVE EBITDA MARGINS



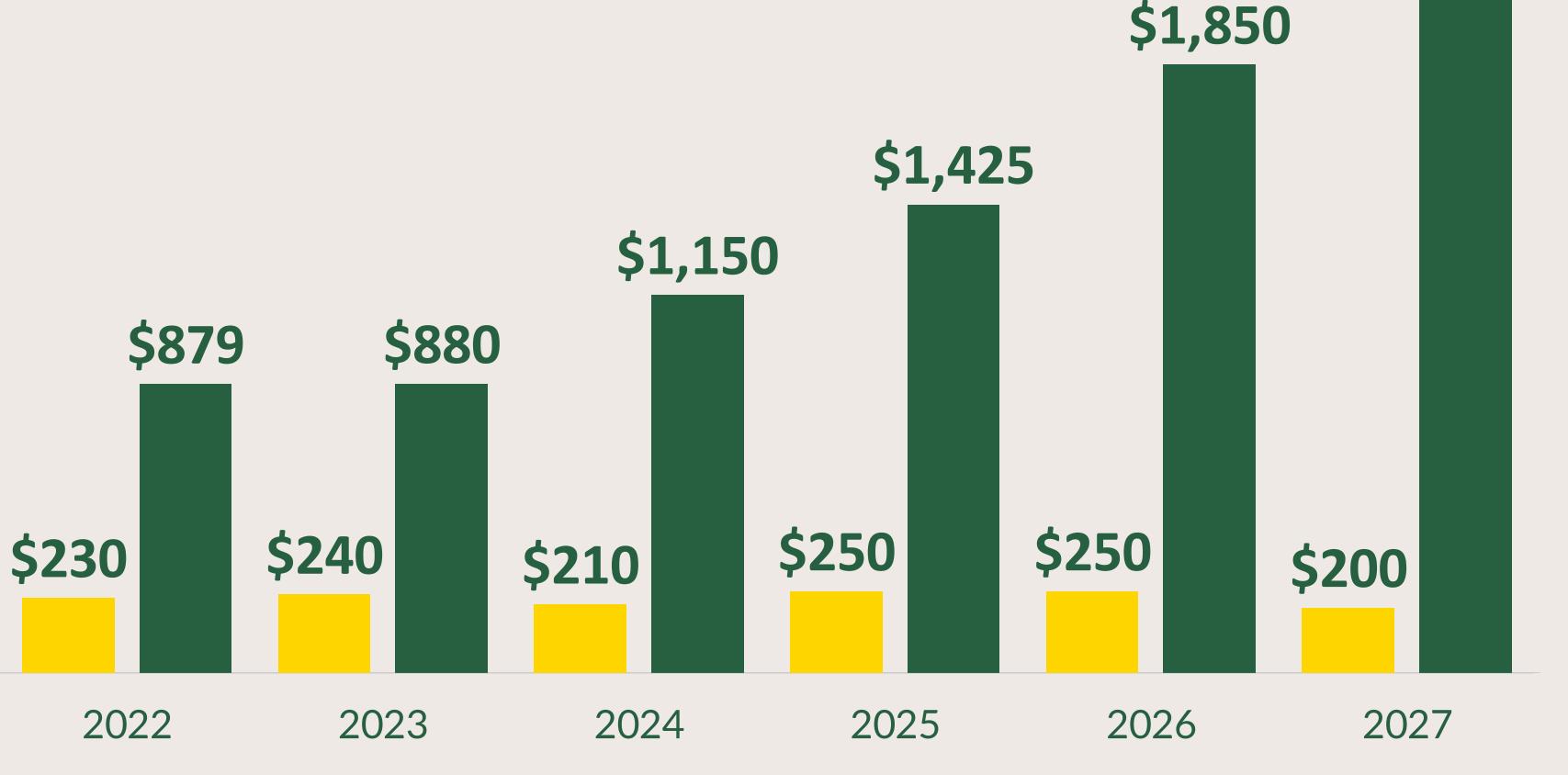
# WE ARE ADJUSTING THE CAPEX SPENDING PLAN TO MATCH THE ANTICIPATED CAPACITY NEEDS OF THE BUSINESS

Projected Capital Spending (\$ mill)

End of Year Capacity (\$ mill)

\$50 million reduction in 2022/2023 vs. last projection

FRESHPET CAPITAL SPENDING & CAPACITY (\$ MILLIONS)



\$2,275

#### CASH FLOW AND LIQUIDITY OUTLOOK

- Focused on margin improvement: As our margins and EBITDA dollars increase, our ability to fund the business improve significantly
- Upgrading credit agreement: Currently vetting new credit facilities to provide enhanced flexibility to meet growth and capital needs
- Leverage: Comfortable with net debt leverage up to 4.0x EBITDA
- Cash Flow Positive in FY 2026: Forecast being free cash flow positive in FY 2026, with rate of net sales growth determining whether this happens sooner or later

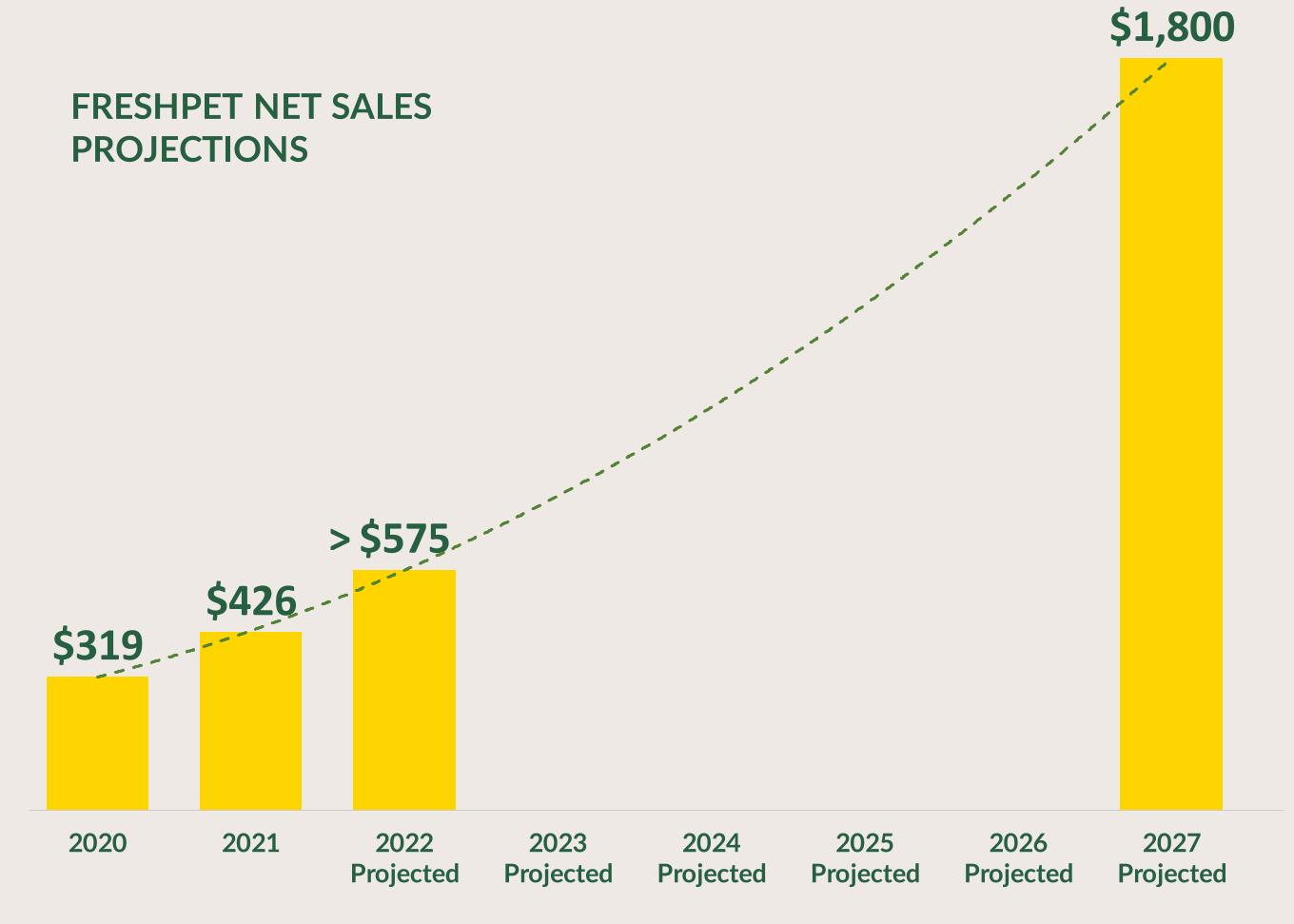


### SUMMARY



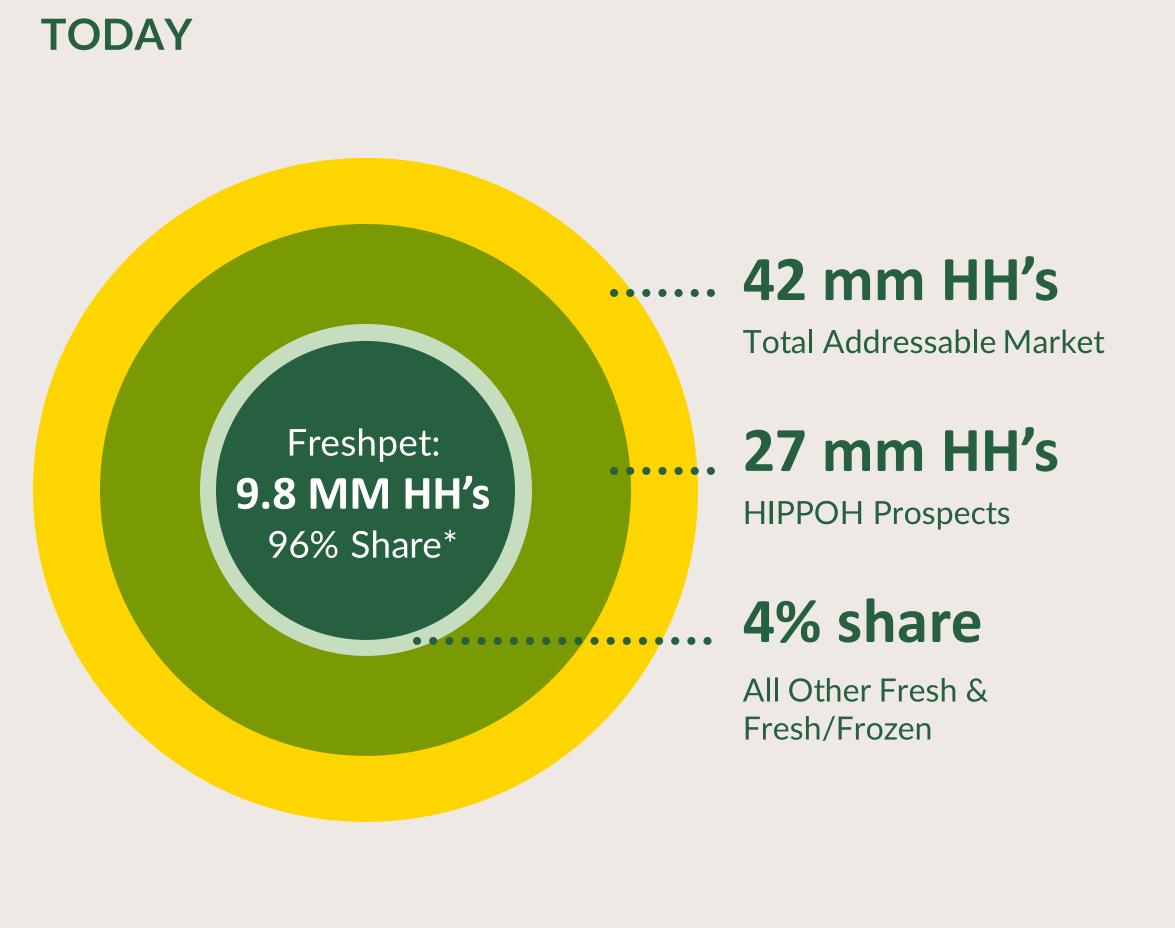
# FRESHPET IS GROWING QUICKLY AND CHANGING THE WAY PEOPLE NOURISH THEIR PETS FOREVER

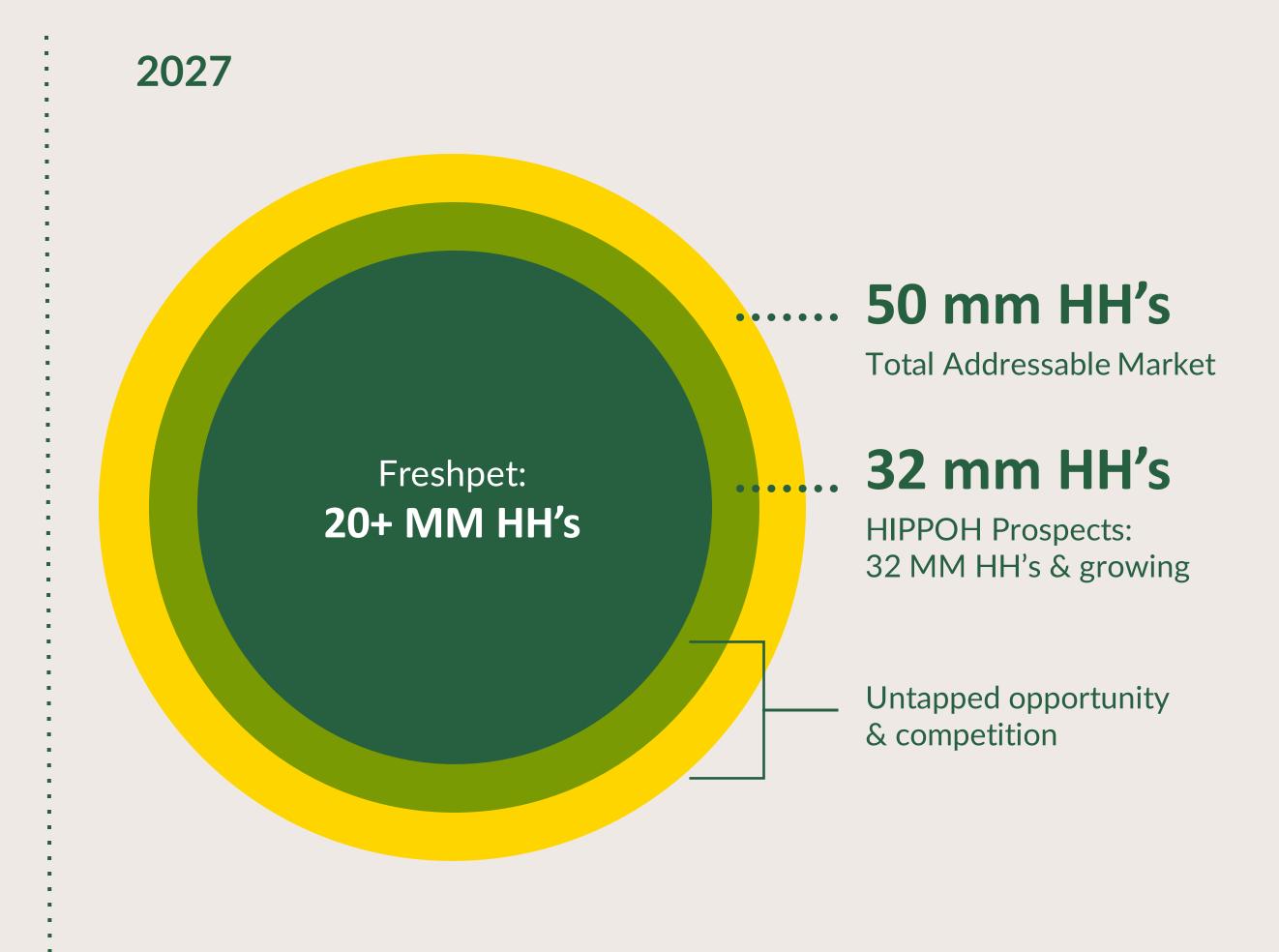




### WE EXPECT TO MAINTAIN A VERY LARGE SHARE

### OF THIS GROWTH MARKET





\*Measured channels

#### OUR CONSUMER CENTRIC MODEL IS DIFFICULT TO REPLICATE

Leveraging know-how, first mover and now scale benefits



# WE HAVE NEW CAPABILITY AND RENEWED FOCUS ON IMPROVING OPERATIONS TO DRIVE CASH GENERATION



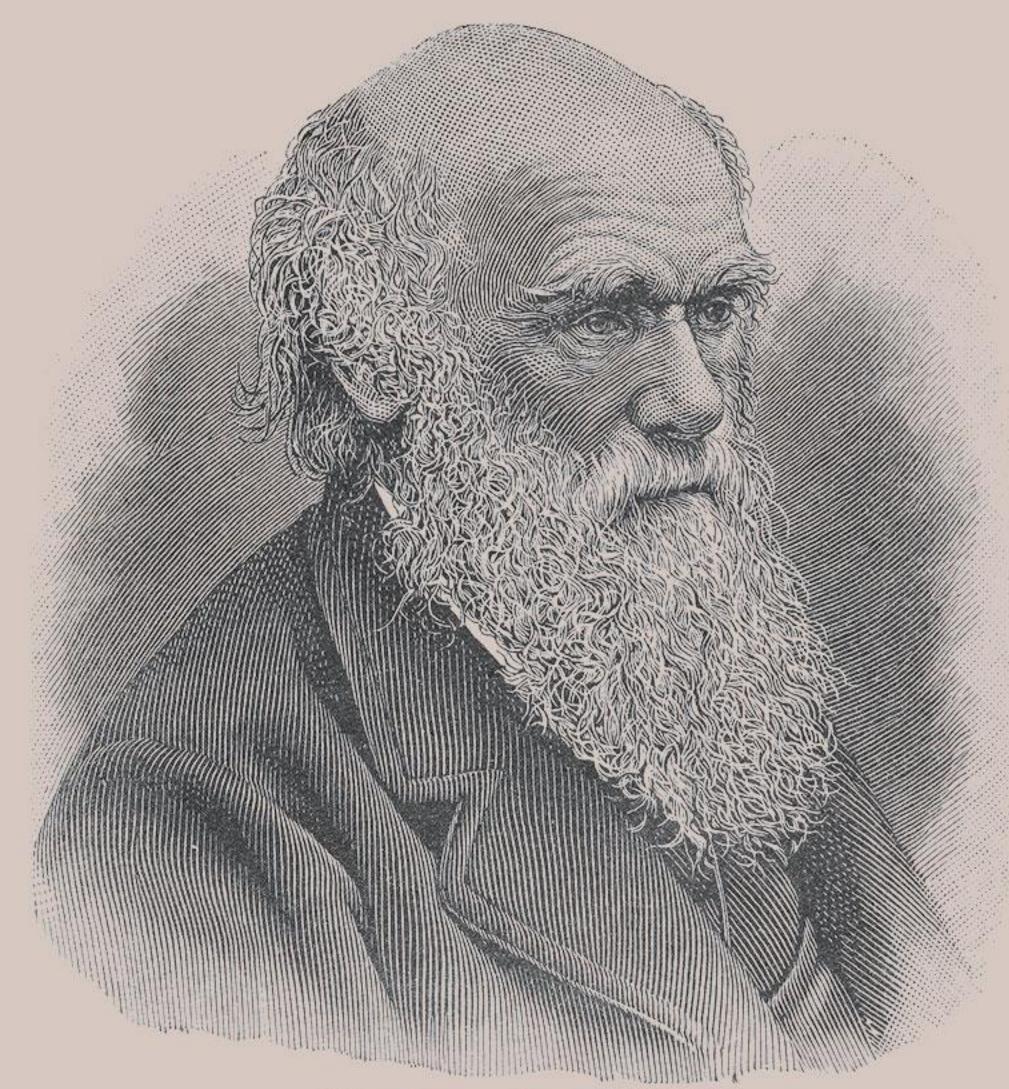




WE ARE PASSIONATELY FOCUSED ON MEETING THE NEEDS OF PET PARENTS BETTER THAN ANYONE ELSE

"We don't make dog food."
We make food food."





Charles Darwin.

"... and we shall then see how Natural Selection almost inevitably causes much Extinction of the less improved forms of life and induces what I have called Divergence of Character."

- CHARLES DARWIN

#### FRESHPET IS A DIVERGENCE OF CHARACTER



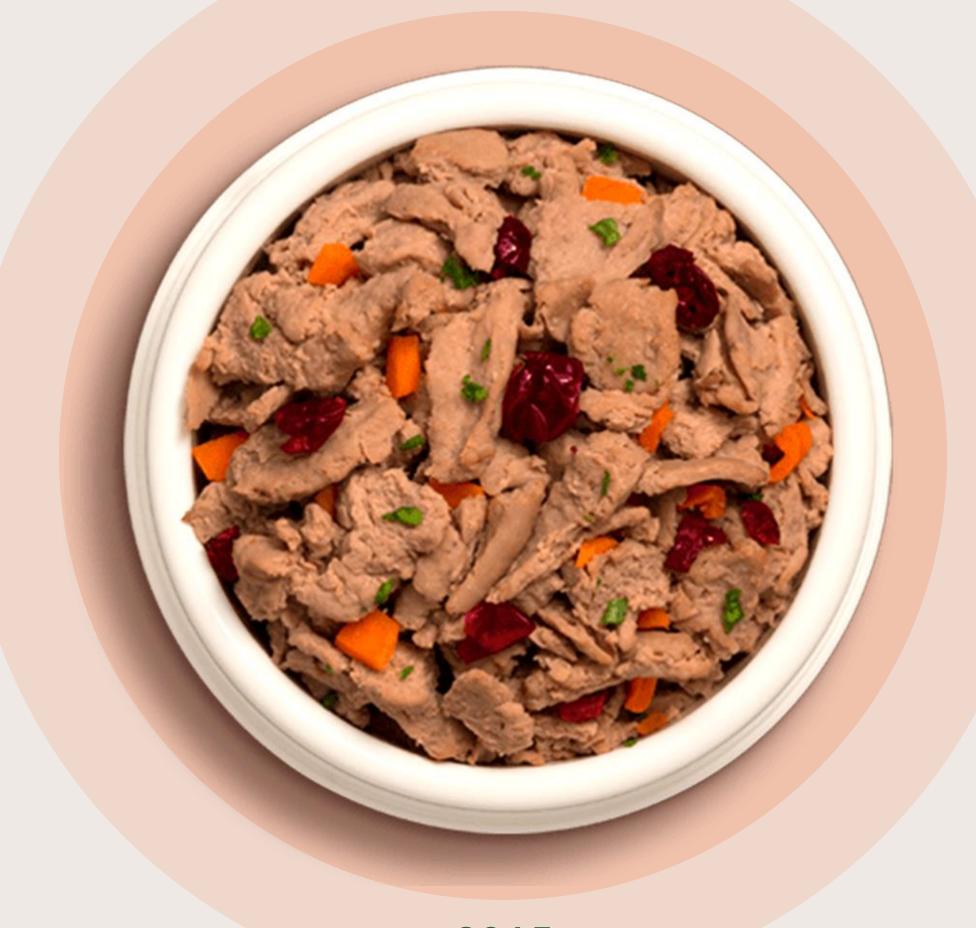




#### FRESHPET IS THE EVOLUTION OF PET FOOD







2015

#### FRESHPET IS THE FUTURE OF PET FOOD



LARGE & GROWING TAM:



**EXCEPTIONAL PRODUCTS** 



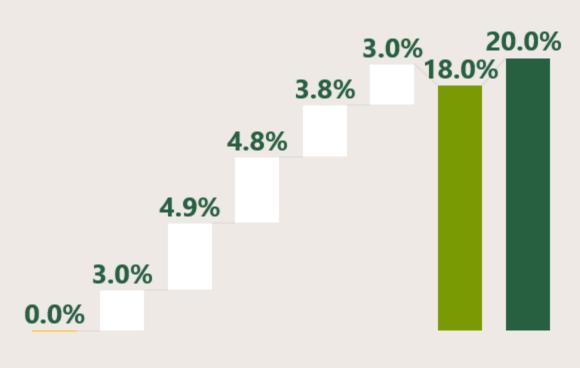
PROPRIETARY DISTRIBUTION



DEMONSTRATED RECORD OF GROWTH



STRENGTHENED & FOCUSED LEADERSHIP TEAM



LASER-LIKE FOCUS ON IMPROVING PROFITABILITY



STATE-OF-THE-ART MANUFACTURING & **TECHNICAL KNOW HOW** WITH AMPLE CAPACITY FOR GROWTH



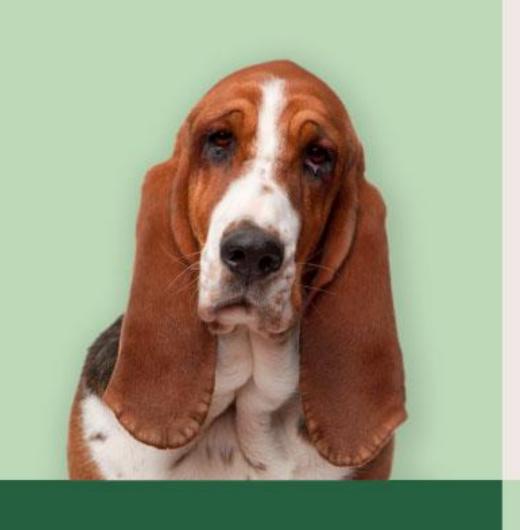
















freshpet 20+ MILLION HOUSEHOLDS







